4. Error Messages

4.1 Login failed

Users will attempt to log into their account via the login screen. If the user enters the correct credentials they will be forwarded to the family page. If the user enters the incorrect credentials they will be given an error message with the forgot password option. Users will have to resolve their credential issues before continuing.

Failure notification error message: “USERNAME/PASSWORD NOT FOUND”

4.2 Duplicate Login

When a user is creating an account they will input their credentials as usual. If there aren’t any users with the same user ID then the user will be alerted to change their desired user id because it is already in use. Once a user creates an account with a user id not already in use then they will be able to create an account and login.

Failure notification error message: “USERNAME ALREADY IN USE”

4.3 Password compliance failure

When a user is creating an account they must input a user password. If the password complies with RocStar password requirements then they will be able to create the new account or change a password. If the password is incorrect then the user will stay on the same activity and text with what is wrong with the password.

Failure notification error message: “PASSWORD MUST FOLLOW REQUIREMENT CRITERIA”

4.4 Form submission compliance failure
When a user is creating a form they must input all the information in correctly. If they input everything correctly then the form will be sent without issues. If items are not inputted correctly then it will indicate that the form must be filled out correctly and the user will not be able to send the form. Once the user fixes the issues on the form it will become possible for them to send the form.

Failure notification error message: “ALL SECTIONS MUST BE FILLED IN”

4.5 Form transmission failure

When a user sends a form and it is sent correctly then the user will get a message stating the form was sent. If the form fails to send there will be a message that the user gets that states the message failed to send.

Success notification message: “FORM SENT”

Failure notification error message: “FORM FAILED TO SEND”