Vehicle RELIABILITY

DON'T END UP HERE
Engine problems, electrical troubles, paint durability—we factor all of that and more into our reliability Ratings.

WILL YOUR CAR HOLD UP?

Our exclusive reliability Ratings predict which cars will make too many trips to the shop—and which will be relatively trouble-free. Ratings start on page 87.

GETTY IMAGES

Reliability

Whether you're buying new or used, check here to see how often you'll be visiting the mechanic

THERE'S NO GUARANTEE that your new or used car will be problem-free—or a wallet-busting lemon. But choosing a car with a history of outstanding reliability is one way to move the needle in your favor.

These charts are based on about 1.1 million vehicles that our subscribers reported on in our most recent Annual Auto Survey—the largest automotive consumer data survey in America.

The scores reflect the percentage of owners who said they had serious problems with their vehicles during the previous 12 months, taking into account cost, failure, safety, or downtime, in each of 16 trouble spots. Because high-mileage cars tend to encounter more problems than low-mileage cars, problem rates are standardized to minimize differences due to mileage. The 2014 models were generally less than six months old at the time of the survey, with an average of about 3,000 miles.

HOW TO READ THE CHARTS

Better ◀— Avg. —▶ Worse

TROUBLE SPOTS
Here is where you look to see a model's individual strengths and weaknesses.

Engine, major; engine cooling; transmission, major; and drive system have greater weight because they can be serious and expensive repairs.

MODEL AND MODEL YEAR
Years in red indicate when a model was redesigned or introduced. A blank column means the model was not sold that year. Models with insufficient data are noted with a column of asterisks (*).

NEW-CAR PREDICTION
This is where you'll find how a 2015 model should hold up. It is an average of a model's Used-Car Verdict for the latest three years, provided it didn't change significantly in that time and hasn't been redesigned for 2015. We might make a calculation based on one or two years' data if the model was redesigned in 2014 or 2013, or if we lacked some data. We may predict reliability for a new or redesigned model if the manufacturer has an excellent track record.

TROUBLE SPOTS	Honda Crosstour, Accord Crosstour					
	'09	'10	'11	'12	'13	'14
Engine, Major		◓	◓	⊙	⊙	*
Engine, Minor		◓	⊙	⊙	⊙	*
Engine Cooling		⊙	⊙	⊙	⊙	*
Trans., Major		⊙	⊙	⊙	⊙	*
Trans., Minor		⊙	⊙	⊙	⊙	*
Drive System		◓	⊙	○	⊙	*
Fuel System		◓	⊙	⊙	⊙	*
Electrical		●	○	⊙	◓	*
Climate System		◓	○	◓	⊙	*
Suspension		⊙	◒	◓	○	*
Brakes		◓	◒	●	◓	*
Paint/Trim		◓	◒	⊙	○	*
Body Integrity		⊙	◓	◓	⊙	*
Body Hardware		⊙	◓	◓	◓	*
Power Equipment		⊙	◓	◓	◓	*
Audio System		◓	⊙	◓	●	*
USED-CAR VERDICTS		◓	◓	◓	○	*
NEW-CAR PREDICTION	Average ○					

OLDER CARS' SCORES
These are based on the percentage of survey respondents who reported problems for that trouble spot, compared with the average model of that year. (See "Average Problem Rates Overall," at right.)

Models that score a ● suffer a higher rate of problems than the average model; models with a ⊙ had relatively few problems.

We do not assign a ● or a ◒ unless the model's problem rate exceeds 3 percent. If a problem rate is below 2 percent or 1 percent, it will be assigned a ◓ or a ⊙, respectively.

Average Problem Rates Overall

TROUBLE SPOTS	Model Year					
	'09	'10	'11	'12	'13	'14
Engine, Major	2	1	1	<1	<1	<1
Engine, Minor	2	2	1	1	<1	<1
Engine Cooling	2	1	1	1	<1	<1
Trans., Major	1	1	1	<1	<1	<1
Trans., Minor	2	1	1	1	1	<1
Drive System	2	2	1	1	1	<1
Fuel System	4	3	3	2	1	1
Electrical	4	3	3	2	1	1
Climate System	3	3	2	1	1	1
Suspension	4	3	2	2	1	<1
Brakes	7	5	4	2	1	1
Paint/Trim	3	2	2	2	1	1
Body Integrity	5	4	4	3	3	1
Body Hardware	6	5	4	3	2	<1
Power Equipment	4	3	2	2	1	1
Audio System	3	3	3	3	4	2

Based on percentage of respondents with problems for that model year and trouble spot.

USED-CAR VERDICTS
This shows whether a model had more or fewer problems overall than the average vehicle of that year, calculated from the total number of problems reported by subscribers in all trouble spots.

The most reliable cars of 2015: See our predictions in 15 categories, on page 15.

TROUBLE SPOTS	Acura ILX						Acura MDX						Acura RDX						Acura TL					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major					●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Engine, Minor					●	●	◓	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Engine Cooling					●	●	●	●	●	●	●	●	●	●	●	◓	●	●	●	●	●	●	●	●
Trans., Major					●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	◓	●	●	●
Trans., Minor					●	●	○	●	●	●	●	●	●	●	●	●	●	●	●	◓	●	●	●	●
Drive System					●	●	◓	◓	◓	●	●	●	◒	●	●	●	●	●	●	○	●	◓	●	●
Fuel System					●	●	●	●	●	●	●	●	●	●	◓	●	●	●	●	●	●	●	●	●
Electrical					◓	●	◓	◓	○	●	●	●	◓	◓	○	●	◓	●	◓	◓	◒	●	●	●
Climate System					◓	●	◒	●	●	●	●	●	●	◒	●	●	●	●	●	◓	◓	●	●	●
Suspension					●	○	◒	◓	◓	◓	●	●	○	◓	●	●	○	◓	◓	●	●	●	●	●
Brakes					●	●	◓	◓	○	◓	●	●	◓	○	◓	○	○	◓	●	◓	●	●	○	●
Paint/Trim					◓	●	●	◓	◓	●	◓	●	◓	◒	●	●	●	●	●	◓	●	◓	○	●
Body Integrity					●	◒	◓	◓	○	○	○	○	◒	◓	●	◓	○	◓	○	●	◓	◓	◒	◓
Body Hardware					○	●	○	◓	○	◓	○	◓	◓	◓	◓	●	○	◓	●	●	●	◓	●	●
Power Equipment					●	●	◓	●	◓	●	●	●	◒	●	●	●	●	●	◓	●	◓	●	●	●
Audio System					◓	●	●	◒	◓	○	◓	○	◓	◓	◓	●	◓	◓	●	○	◓	◓	◓	○
USED-CAR VERDICTS					◓	●	◓	●	◓	●	◓	○	◓	●	●	●	○	○	●	◓	●	◓	◓	◓
NEW-CAR PREDICTION	Much better than avg. ●						Average ○						Average ○						Discontinued					

TROUBLE SPOTS	Acura TSX						Audi A4						Audi A5						Audi A6 (V6)					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	●	●	●	●	●	●	●	●	●	◓	●	●	★	●	●	●	●	●	★	★	●	●	●	●
Engine, Minor	◓	●	●	●	●	●	●	●	●	●	●	●	★	●	●	◓	●	●	★	★	◓	◓	●	●
Engine Cooling	●	●	●	●	●	●	◒	○	●	◓	●	●	★	○	◓	●	●	●	★	★	◒	○	●	●
Trans., Major	●	●	●	●	●	●	◓	●	●	●	●	●	★	○	◓	●	●	●	★	★	●	●	●	●
Trans., Minor	●	●	●	●	●	●	●	●	◓	●	●	●	★	◓	○	●	●	●	★	★	◓	●	●	●
Drive System	●	●	●	●	●	●	◓	●	○	●	●	●	★	●	●	●	●	●	★	★	●	●	●	●
Fuel System	●	●	●	●	●	○	●	○	○	◒	●	●	★	○	◓	◒	○	●	★	★	◓	●	●	●
Electrical	●	○	○	◓	●	●	○	◓	◓	●	●	●	★	○	●	●	●	●	★	★	●	●	●	●
Climate System	●	●	●	●	●	●	◓	◓	●	●	◓	●	★	●	●	●	●	●	★	★	●	●	○	●
Suspension	●	◓	●	◓	●	◓	◒	◒	◓	◓	◓	◓	★	○	●	●	●	●	★	★	●	◓	●	◓
Brakes	●	●	○	●	◓	●	○	◓	◓	○	◓	●	★	◓	●	●	◓	●	★	★	◒	○	●	◓
Paint/Trim	●	◓	◓	◓	◓	◓	○	◓	●	●	●	●	★	●	●	◓	●	●	★	★	◓	●	●	●
Body Integrity	○	●	●	◓	◒	◓	◓	●	◓	◓	◓	◓	★	○	○	◓	●	●	★	★	◓	◓	●	◓
Body Hardware	◓	◓	●	●	●	●	○	○	◓	◓	◓	●	★	●	◒	◓	○	○	★	★	●	◒	●	●
Power Equipment	◓	◓	◓	●	◓	●	◒	●	◓	●	●	●	★	●	◒	●	●	●	★	★	◓	●	●	●
Audio System	●	◒	◒	○	●	●	○	◓	○	●	○	●	★	○	○	◓	◓	◒	★	★	◓	○	○	◓
USED-CAR VERDICTS	●	●	○	○	◓	◓	●	●	○	○	◓	◓	★	●	◒	●	●	○	★	★	◓	○	◓	○
NEW-CAR PREDICTION	Discontinued						Better than avg. ◓						Better than avg. ◓						Average ○					

TROUBLE SPOTS	Audi A7 (nondiesel)						Audi Q5 (4-cyl.)						Audi Q5 (V6)						Audi Q7					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major				●	●	●			●	●	●	●	★	◓	●	●	●	●	★	★	★	★	●	●
Engine, Minor				●	●	●			●	●	●	●	★	◓	◒	●	●	●	★	★	★	★	●	●
Engine Cooling				○	●	●			●	●	●	●	★	○	●	●	●	●	★	★	★	★	●	●
Trans., Major				●	●	●			◓	●	●	●	★	●	●	●	●	●	★	★	★	★	●	●
Trans., Minor				●	●	●			●	◓	●	●	★	●	●	●	●	●	★	★	★	★	●	●
Drive System				●	●	●			●	●	●	●	★	●	●	●	●	●	★	★	★	★	○	●
Fuel System				○	◓	◓			◒	●	●	◓	★	●	◒	●	●	●	★	★	★	★	◓	◓
Electrical				●	●	●			●	●	●	●	★	◓	●	◓	●	●	★	★	★	★	●	●
Climate System				○	◒	●			◓	●	●	●	★	○	●	◓	●	●	★	★	★	★	◓	●
Suspension				●	●	●			◓	●	●	●	★	◓	●	◓	●	●	★	★	★	★	●	●
Brakes				◓	◓	●			◓	●	◒	●	★	◓	◓	●	◓	●	★	★	★	★	◓	●
Paint/Trim				○	○	●			●	◓	●	◓	★	◓	●	◓	◓	●	★	★	★	★	◓	●
Body Integrity				○	○	●			○	◒	◒	●	★	◓	●	◒	◓	◓	★	★	★	★	◓	●
Body Hardware				○	●	●			○	◓	◓	●	★	○	◓	◓	◓	○	★	★	★	★	○	◓
Power Equipment				◓	◓	●			●	●	◓	◓	★	◓	●	◓	◓	◓	★	★	★	★	◒	●
Audio System				●	○	●			◓	◓	○	○	★	◒	◒	◒	◓	○	★	★	★	★	○	○
USED-CAR VERDICTS				○	○	◓			◒	◓	◓	○	★	○	◓	◓	◓	●	★	★	★	★	○	◓
NEW-CAR PREDICTION	Average ○						Average ○						Much better than avg. ●						Average ○					

TROUBLE SPOTS	BMW 1 Series						BMW 320i, 325i, 328i (AWD)						BMW 320i, 325i, 328i (RWD)						BMW 330i, 335i					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	◓	★	●	●	○		●	●	●	★	●	●	◓	◓	◓	◓	●	●	◒	★	◒	★	●	●
Engine, Minor	●	★	●	○	◒		○	●	◓	★	◓	●	○	●	◓	●	●	●	◒	★	○	★	●	●
Engine Cooling	○	★	●	●	●		◓	◓	●	★	◓	●	●	●	●	●	●	●	●	★	◓	★	●	●
Trans., Major	●	★	◓	●	●		●	●	●	★	●	●	●	●	●	●	●	●	◓	★	●	★	●	●
Trans., Minor	○	★	●	●	●		◓	●	●	★	●	●	●	●	●	○	●	●	◓	★	●	★	●	●
Drive System	●	★	○	●	●		●	●	○	★	●	●	○	●	◓	●	●	●	◓	★	●	★	●	◓
Fuel System	◓	★	○	●	●		◓	◓	○	★	◓	●	◓	●	○	◓	◓	◓	●	★	○	★	●	◓
Electrical	◓	★	●	◓	●		◒	○	◒	★	●	●	◓	◓	○	◓	●	◓	◓	★	○	★	◓	●
Climate System	●	★	◓	◒	●		○	◓	◓	★	●	●	●	●	◓	◒	○	●	◒	★	○	★	◓	●
Suspension	●	★	◓	●	●		○	○	●	★	●	●	◓	●	◓	◓	●	●	◓	★	◒	★	●	◓
Brakes	◓	★	◒	◒	●		○	◓	●	★	◒	●	◓	◒	●	◓	○	●	◓	★	○	★	●	○
Paint/Trim	◓	★	◒	●	●		○	●	●	★	●	●	○	●	◓	◓	●	●	◓	★	◒	★	◓	●
Body Integrity	◒	★	◓	◓	●		◓	◓	◓	★	○	◓	◓	○	◓	○	○	◓	●	★	◓	★	◒	○
Body Hardware	◒	★	◒	●	◒		◓	◓	◓	★	●	●	◓	◓	○	○	○	○	◓	★	○	★	○	●
Power Equipment	●	★	●	○	○		●	◒	○	★	●	●	●	◒	◓	●	●	●	◒	★	◓	★	○	●
Audio System	○	★	◒	◓	◓		○	●	○	★	○	◓	○	◓	○	●	◒	◒	◓	★	○	★	○	○
USED-CAR VERDICTS	○	★	○	○	○		○	◓	◓	★	○	○	◓	○	◓	●	○	○	◒	★	○	★	○	◒
NEW-CAR PREDICTION	Discontinued						Average ○						Worse than avg. ◒						Average ○					

TROUBLE SPOTS	BMW 5 Series (6-cyl., turbo)						BMW X1						BMW X3 (4-cyl.)						BMW X3 (6-cyl., turbo)					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	★	◒	●	●	●	●					●	●					●	●			◓	●	●	●
Engine, Minor	★	●	○	○	●	●					●	●					◓	●			●	●	●	●
Engine Cooling	★	◓	●	●	●	●					●	●					●	●			◓	○	○	●
Trans., Major	★	●	●	●	●	●					●	●					●	●			●	●	●	●
Trans., Minor	★	●	◓	●	●	●					●	●					●	●			○	●	●	●
Drive System	★	◓	○	◓	●	●					●	●					●	●			○	●	●	●
Fuel System	★	●	○	○	●	●					◓	●					◓	●			●	●	◓	●
Electrical	★	●	◒	○	●	●					◓	●					◓	●			◓	●	●	●
Climate System	★	●	◓	◓	◓	●					●	●					◓	●			●	◓	●	●
Suspension	★	○	◓	○	●	●					●	●					●	●			●	○	●	●
Brakes	★	●	○	○	●	●					○	◓					○	●			◒	●	●	●
Paint/Trim	★	●	○	●	●	●					●	●					◓	●			○	◓	●	●
Body Integrity	★	●	◓	◓	◓	●					○	◓					◒	●			◒	●	◒	●
Body Hardware	★	◓	◓	◓	◓	◓					○	●					○	●			●	○	○	◓
Power Equipment	★	◒	◓	○	◓	●					◓	●					◓	●			○	◓	◓	◓
Audio System	★	○	◒	◒	○	○					◓	◓					○	○			●	○	◒	○
USED-CAR VERDICTS	★	◒	○	○	○	◓					◓	○					○	◓			○	○	○	◓
NEW-CAR PREDICTION	Average ○						Average ○						Average ○						Average ○					

TROUBLE SPOTS	BMW X5 (6-cyl.)						Buick Enclave						Buick Encore						Buick LaCrosse (4-cyl.)					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	★	★	◓	●	●	●	●	◓	●	●	●	●					●	●		★	★	●	●	★
Engine, Minor	★	★	◓	●	●	●	●	○	○	●	●	●					●	●		★	★	●	●	★
Engine Cooling	★	★	◒	●	●	●	●	●	●	◓	●	●					●	●		★	★	●	●	★
Trans., Major	★	★	●	●	●	●	●	◓	●	●	●	●					●	●		★	★	●	●	★
Trans., Minor	★	★	◓	●	◓	●	○	○	◓	●	●	●					●	◓		★	★	◒	◓	★
Drive System	★	★	○	●	●	●	●	◒	◓	●	●	●					●	●		★	★	●	●	★
Fuel System	★	★	◒	◓	●	●	◒	○	○	●	●	●					○	●		★	★	●	◓	★
Electrical	★	★	◓	○	●	●	◒	◓	◓	◓	●	●					●	●		★	★	◒	◓	★
Climate System	★	★	●	◓	◓	○	●	●	●	○	○	●					●	●		★	★	○	◓	★
Suspension	★	★	◒	○	●	●	●	●	●	◓	◓	●					●	●		★	★	●	◓	★
Brakes	★	★	●	◓	○	●	◒	○	◒	○	●	●					○	●		★	★	◓	●	★
Paint/Trim	★	★	◓	●	●	●	●	◒	◓	◓	●	●					●	●		★	★	◓	◓	★
Body Integrity	★	★	◓	◓	◓	○	○	○	◒	◓	◓	●					○	●		★	★	●	◓	★
Body Hardware	★	★	○	◓	◓	○	◒	◒	○	○	◓	●					◒	◓		★	★	◓	●	★
Power Equipment	★	★	◓	◒	○	●	◒	○	◓	◓	●	●					●	●		★	★	●	●	★
Audio System	★	★	●	◓	○	◓	●	●	◓	○	◒	◒					○	○		★	★	○	●	★
USED-CAR VERDICTS	★	★	◒	◓	○	○	●	●	●	○	○	◓					◓	○		★	★	○	◓	★
NEW-CAR PREDICTION	Average ○						Average ○						Average ○						Better than avg. ◓					

Better ◀— Avg. —▶ Worse

TROUBLE SPOTS	Buick LaCrosse (V6)						Buick Regal						Buick Verano						Cadillac ATS (4-cyl., turbo)						Cadillac CTS (V6)						Cadillac SRX						Cadillac XTS						Chevrolet Avalanche					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	◒	◒	●	●	●	●			○	●	◒	●				●	●	●					◒	★	○	●	●	●	●	●	★	◒	●	●	●	●					●	●	●	●	●	●	●	◒	◒	●
Engine, Minor	○	○	◒	◒	●	●			●	●	●	●				●	●	●					●	★	○	◒	●	●	●	◒	★	●	●	●	●	●					●	●	○	○	●	●	●	●	●	●
Engine Cooling	○	●	●	◒	●	●			●	●	●	●				●	●	●					●	★	○	○	●	●	●	●	★	●	●	●	●	●					●	●	●	●	●	●	●	●	●	●
Trans., Major	●	●	●	●	●	●			◒	●	●	●				●	●	●					●	★	◒	●	●	●	●	●	★	◒	●	●	●	●					●	●	●	●	●	●	◒	●	◒	●
Trans., Minor	◒	●	●	●	◒	●			●	●	◒	●				●	●	●					●	★	●	◒	◒	●	●	●	★	◒	◒	●	●	●					●	●	◒	●	●	●	●	●	●	●
Drive System	◒	○	○	◒	◒	●			●	●	◒	●				◒	●	●					●	★	●	○	◒	○	●	●	★	●	●	◒	◒	●					◒	●	●	○	○	●	●	●	●	●
Fuel System	○	●	◒	○	○	●			●	●	○	●				●	●	◒					◒	★	◒	●	○	●	●	◒	★	○	◒	◒	●	●					◒	●	●	◒	◒	●	●	●	●	●
Electrical	○	●	●	○	●	●			◒	○	○	●				●	●	●					●	★	◒	◒	●	●	●	●	★	○	◒	○	○	●					●	●	●	●	○	●	●	●	●	●
Climate System	○	◒	○	◒	○	●			◒	○	○	○				●	○	●					●	★	●	◒	●	◒	◒	●	★	○	◒	●	◒	◒					○	●	●	●	○	○	●	●	○	●
Suspension	●	○	◒	○	◒	●			○	●	●	●				◒	◒	●					○	★	◒	○	◒	◒	◒	●	★	●	●	●	◒	◒					○	◒	◒	◒	◒	◒	●	●	●	●
Brakes	◒	◒	◒	◒	◒	●			●	◒	○	●				◒	◒	●					●	★	◒	◒	◒	◒	●	●	★	◒	◒	◒	●	●					●	●	●	○	○	●	◒	◒	◒	●
Paint/Trim	◒	○	○	◒	◒	●			○	◒	●	●				●	●	●					◒	★	◒	○	○	●	●	●	★	●	◒	●	●	●					●	●	●	●	○	◒	●	●	●	●
Body Integrity	◒	◒	○	◒	◒	○			◒	◒	●	○				●	◒	●					●	★	◒	◒	○	◒	●	●	★	●	●	◒	○	●					◒	◒	○	◒	◒	◒	○	◒	◒	◒
Body Hardware	◒	◒	◒	◒	○	●			●	○	◒	○				◒	◒	●					◒	★	◒	○	◒	◒	◒	●	★	○	◒	○	○	●					●	◒	○	●	●	●	○	○	●	○
Power Equipment	●	○	●	◒	●	◒			◒	●	◒	●				●	◒	●					◒	★	◒	◒	◒	●	●	●	★	◒	◒	○	◒	◒					○	◒	●	○	●	○	◒	●	●	●
Audio System	○	●	●	◒	◒	●			◒	●	◒	◒				●	◒	◒					●	★	○	○	○	○	◒	◒	★	●	●	◒	●	◒					●	●	○	◒	◒	●	◒	◒	◒	◒
USED-CAR VERDICTS	○	◒	●	○	○	○			●	○	●	◒				◒	○	●					●	★	○	○	●	○	◒	◒	★	●	◒	○	◒	◒					●	●	●	○	○	○	○	○	○	○
NEW-CAR PREDICTION	Average ○						Better than avg. ◒						Better than avg. ◒						Much worse than avg. ●						Better than avg. ◒						Average ○						Much worse than avg. ●						Discontinued					

TROUBLE SPOTS	Chevrolet Camaro						Chevrolet Colorado						Chevrolet Corvette, Stingray						Chevrolet Cruze (1.4T)						Chevrolet Cruze (1.8L)						Chevrolet Equinox (V6)						Chevrolet Impala (V6)						Chevrolet Malibu (4-cyl.)					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major		◒	◒	●	●	●	◒	○	◒	●			●	●	●	●	●	●			○	◒	●	●			●	●	●	●	○	◒	●	●	●	●	◒	●	●	●	●	●	◒	●	●	●	●	●
Engine, Minor		●	●	○	●	●	◒	◒	◒	●			●	●	●	●	●	●			○	◒	●	●			○	◒	●	●	◒	◒	○	●	●	●	●	◒	○	●	●	●	○	●	◒	●	●	●
Engine Cooling		◒	●	◒	●	●	○	◒	○	●			●	●	●	◒	●	●			●	●	◒	●			●	◒	●	●	◒	●	●	●	●	●	◒	○	●	●	●	●	◒	◒	●	●	●	●
Trans., Major		●	◒	◒	●	●	◒	○	●	●			●	●	●	◒	●	●			○	●	◒	●			◒	●	●	●	●	●	●	●	●	●	◒	◒	◒	●	●	●	●	●	◒	●	●	●
Trans., Minor		○	●	●	●	●	◒	●	●	●			●	●	●	◒	●	◒			●	○	●	●			◒	◒	◒	●	●	○	◒	◒	●	●	◒	○	◒	◒	○	●	◒	◒	○	◒	●	●
Drive System		●	◒	◒	◒	●	○	◒	●	◒			●	●	●	○	●	●			●	◒	●	●			●	◒	◒	◒	◒	◒	◒	●	●	●	◒	●	○	◒	●	●	◒	◒	○	◒	●	●
Fuel System		◒	●	◒	○	●	●	◒	◒	○			○	●	◒	●	○	●			◒	○	●	◒			●	○	●	●	●	◒	●	○	○	●	●	●	○	◒	◒	●	◒	◒	◒	◒	●	◒
Electrical		●	●	●	◒	◒	●	◒	●	●			●	●	●	◒	○	●			○	○	●	◒			○	○	●	●	●	○	○	○	●	●	◒	○	◒	◒	●	●	○	◒	◒	◒	◒	◒
Climate System		●	◒	◒	●	●	●	○	◒	○			◒	●	●	●	●	◒			●	○	◒	●			●	○	◒	◒	○	●	◒	○	●	●	◒	○	◒	●	●	●	◒	○	◒	◒	○	◒
Suspension		◒	◒	◒	●	●	◒	●	○	◒			◒	◒	●	●	◒	●			◒	●	○	○			●	◒	●	●	◒	○	◒	●	◒	◒	●	●	○	●	●	●	◒	◒	○	◒	●	●
Brakes		◒	◒	◒	●	●	◒	◒	●	○			●	●	●	◒	◒	●			○	●	◒	●			◒	○	◒	●	◒	◒	●	◒	●	●	◒	◒	○	◒	◒	●	◒	◒	○	◒	●	●
Paint/Trim		○	●	●	●	●	○	●	○	○			●	●	●	●	●	◒			◒	●	●	●			◒	●	●	●	◒	◒	●	●	●	●	○	◒	◒	◒	●	●	●	◒	○	◒	●	●
Body Integrity		◒	○	○	●	●	○	◒	○	●			●	●	◒	○	○	●			○	◒	○	●			◒	◒	◒	◒	○	○	◒	◒	◒	◒	◒	◒	●	●	◒	○	◒	◒	○	○	◒	●
Body Hardware		○	●	◒	●	◒	◒	◒	●	◒			●	●	●	●	○	●			◒	◒	◒	●			◒	○	○	◒	○	○	○	○	○	◒	●	◒	◒	○	○	●	●	○	○	○	○	●
Power Equipment		●	◒	●	●	●	○	◒	◒	◒			◒	◒	●	●	◒	●			○	◒	●	●			◒	●	●	●	◒	○	◒	●	●	●	○	○	◒	●	●	●	●	●	◒	●	●	●
Audio System		◒	○	●	○	○	○	○	◒	○			○	●	●	◒	◒	◒			●	●	◒	○			●	●	●	●	●	●	◒	○	○	○	◒	◒	●	●	●	◒	◒	○	◒	●	○	◒
USED-CAR VERDICTS		◒	○	○	◒	●	○	○	◒	○			○	◒	○	◒	●	○			●	●	●	●			●	●	◒	○	○	◒	○	◒	○	◒	◒	◒	◒	○	○	○	◒	○	○	○	○	○
NEW-CAR PREDICTION	Average ○						New						Average ○						Much worse than avg. ●						Worse than avg. ◒						Better than avg. ◒						Average ○						Average ○					

TROUBLE SPOTS	Chevrolet Malibu (V6)						Chevrolet Silverado 1500 (V8, 2WD)						Chevrolet Silverado 1500 (V8, 4WD)						Chevrolet Sonic						Chevrolet Suburban						Chevrolet Tahoe						Chevrolet Traverse						Chevrolet Volt					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	○	●	●	◒			◒	●	●	●	●	●	●	◒	●	●	●	●				●	●	●	◒	●	●	●	●	●	●	◒	●	●	●	●	●	○	●	●	●	●			●	●	●	●
Engine, Minor	◒	●	●	●			◒	○	●	●	●	●	○	◒	◒	●	●	●				◒	●	●	●	○	◒	●	●	●	◒	◒	●	●	●	●	◒	◒	○	●	●	●			●	●	●	●
Engine Cooling	○	○	◒	●			◒	●	●	●	●	●	●	●	●	●	●	●				◒	●	○	●	◒	●	●	●	●	●	●	●	●	●	●	●	●	○	●	●	●			◒	◒	●	●
Trans., Major	●	●	●	●			●	◒	●	●	●	●	◒	●	●	●	●	●				◒	●	●	●	◒	●	●	●	●	○	●	●	●	●	●	○	●	●	●	●	●			●	●	●	●
Trans., Minor	●	●	●	●			○	○	○	◒	◒	●	○	○	◒	◒	●	◒				◒	●	●	◒	○	◒	●	●	●	◒	◒	◒	●	●	●	◒	○	◒	●	●	●			●	◒	●	●
Drive System	◒	●	◒	◒			●	○	◒	◒	●	◒	●	◒	○	○	●	◒				○	●	◒	◒	●	○	◒	◒	●	●	○	◒	◒	●	●	○	◒	◒	◒	●	●			●	◒	◒	●
Fuel System	◒	○	●	●			●	◒	●	◒	●	●	●	◒	○	◒	●	◒				◒	◒	●	◒	◒	◒	◒	●	●	◒	◒	◒	●	●	●	◒	●	○	◒	●	●			◒	◒	◒	●
Electrical	○	●	◒	●			◒	○	◒	●	●	◒	○	○	○	◒	●	◒				●	●	◒	○	○	◒	●	●	●	◒	◒	◒	●	●	●	○	○	◒	◒	●	●			○	●	◒	◒
Climate System	◒	○	○	◒			◒	●	◒	◒	●	◒	◒	○	◒	◒	●	●				◒	◒	○	◒	◒	○	●	●	●	○	○	●	●	●	●	●	●	○	○	●				◒	◒	○	●
Suspension	●	●	●	●			◒	◒	◒	●	●	●	○	◒	◒	◒	●	●				●	●	●	○	◒	◒	●	●	●	◒	◒	◒	●	●	●	●	●	●	●	●	●			●	◒	●	●
Brakes	○	○	○	○			○	◒	◒	◒	◒	●	◒	◒	◒	◒	●	●				○	●	◒	○	○	○	◒	●	●	○	●	◒	●	●	●	○	○	◒	◒	●	●			●	◒	●	●
Paint/Trim	◒	●	○	○			◒	●	○	○	◒	◒	◒	●	○	○	◒	◒				●	●	◒	●	●	◒	○	◒	◒	●	●	◒	◒	●	●	◒	◒	◒	●	●	●			●	●	●	◒
Body Integrity	◒	●	◒	○			●	◒	◒	◒	◒	○	◒	◒	○	◒	◒	○				○	○	◒	●	●	◒	○	○	○	◒	◒	◒	○	○	○	○	○	○	○	●	●			●	●	●	◒
Body Hardware	●	◒	○	○			●	◒	○	◒	○	○	◒	○	◒	◒	◒	○				◒	◒	◒	●	●	○	●	◒	◒	●	◒	○	◒	●	●	◒	○	◒	○	●	●			●	◒	◒	●
Power Equipment	●	◒	●	◒			◒	◒	○	●	◒	◒	○	○	◒	◒	●	●				○	◒	●	◒	◒	○	●	●	●	○	◒	◒	○	◒	●	●	●	○	◒	◒	●			◒	●	◒	●
Audio System	◒	◒	◒	◒			◒	◒	●	●	●	○	●	◒	●	●	●	○				●	○	○	○	○	●	●	●	●	○	◒	◒	○	○	◒	◒	●	○	○	◒	◒			◒	○	◒	◒
USED-CAR VERDICTS	○	○	●	○			○	○	○	○	◒	●	◒	○	○	○	◒	●				●	○	●	◒	◒	○	◒	◒	●	◒	○	◒	◒	●	●	●	●	◒	○	◒	●			●	◒	◒	○
NEW-CAR PREDICTION	Discontinued						Much worse than avg. ●						Much worse than avg. ●						Worse than avg. ◒						New						Average ○						Better than avg. ◒						Average ○					

TROUBLE SPOTS	Chrysler 200 Sedan						Chrysler 300						Chrysler Town & Country						Dodge Challenger					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major			●	●	●	★	●	◒	○	●	●	●	◓	●	●	◓	●	●	◒	●	★	◓	●	★
Engine, Minor			○	◓	●	★	●	◒	◒	●	●	◓	◒	○	◓	●	●	●	●	●	★	●	●	★
Engine Cooling			◓	◒	●	★	●	◓	●	●	●	●	●	○	●	●	●	●	◓	●	★	●	◓	★
Trans., Major			●	●	●	★	●	●	●	●	●	●	◓	◓	●	●	●	●	●	●	★	●	●	★
Trans., Minor			●	○	◒	★	◒	●	◓	◓	○	◓	●	●	●	●	●	●	●	●	★	●	○	★
Drive System			●	●	◓	★	◓	○	●	●	●	●	○	◓	◓	●	●	●	◓	●	★	○	●	★
Fuel System			◓	●	●	★	●	◒	●	●	◓	●	○	◒	○	○	◓	●	◓	●	★	●	○	★
Electrical			◓	●	●	★	●	●	●	◓	◓	◓	◒	◒	◓	◓	●	●	●	●	★	○	◓	★
Climate System			◒	○	●	★	●	◒	●	●	○	◓	●	◒	○	○	◓	●	●	●	★	●	◓	★
Suspension			●	◓	●	★	●	●	◒	○	●	●	◒	◒	○	◓	●	●	◓	◓	★	○	●	★
Brakes			◒	●	●	★	○	○	◓	◓	●	●	●	●	●	●	◓	●	◓	○	★	◒	◓	★
Paint/Trim			◒	◓	●	★	○	○	◓	◓	●	●	○	◒	○	◓	●	●	●	●	★	◓	●	★
Body Integrity			●	◒	●	★	◓	◓	◒	●	○	○	◒	●	●	●	○	○	◒	●	★	○	●	★
Body Hardware			○	○	◓	★	◓	○	◒	○	○	○	●	●	●	●	◒	◓	●	◒	★	●	◓	★
Power Equipment			○	◓	○	★	●	◒	◓	○	○	◓	●	●	●	○	◓	●	○	○	★	○	●	★
Audio System			◓	○	◓	★	○	○	◒	●	◒	○	◒	○	○	○	◓	◓	◓	●	★	○	◓	★
USED-CAR VERDICTS			●	●	◒	★	◓	○	○	○	◒	●	●	●	●	●	○	○	○	○	★	◒	○	★
NEW-CAR PREDICTION	New						Worse than avg. ◒						Worse than avg. ◒						Average ○					

TROUBLE SPOTS	Dodge Charger						Dodge Dart (2.0L)						Dodge Durango						Dodge Grand Caravan					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	★	★	◓	●	●	●					●	★	★		◒	◓	●	●	◓	●	●	◓	●	●
Engine, Minor	★	★	●	○	◓	◓					●	★	★		○	●	●	●	◒	○	◓	●	●	●
Engine Cooling	★	★	●	◓	●	●					●	★	★		●	●	◓	●	●	○	●	●	●	●
Trans., Major	★	★	●	●	●	●					●	★	★		●	●	●	●	◓	◓	●	●	●	●
Trans., Minor	★	★	◓	◒	○	◒					●	★	★		◒	●	●	◓	●	●	●	●	●	●
Drive System	★	★	◓	◓	●	○					●	★	★		○	●	●	●	○	◓	◓	●	●	●
Fuel System	★	★	○	◓	◓	◓					●	★	★		◒	◓	◓	●	○	◒	○	○	◓	●
Electrical	★	★	●	○	◓	●					◓	★	★		●	◓	●	●	◒	◒	◓	◓	●	●
Climate System	★	★	○	●	●	●					●	★	★		●	◓	◓	◓	●	◒	○	○	◓	●
Suspension	★	★	◓	◓	◓	●					●	★	★		●	◓	◓	●	◒	◒	○	◓	●	●
Brakes	★	★	○	◓	●	●					●	★	★		◒	●	◓	◓	●	●	●	●	◓	●
Paint/Trim	★	★	●	◓	◒	○					●	★	★		●	◓	○	◓	○	◒	○	◓	●	●
Body Integrity	★	★	●	○	◓	●					◓	★	★		○	◒	○	●	◒	●	●	●	○	○
Body Hardware	★	★	◒	◒	◒	●					◒	★	★		◓	●	◓	◓	●	●	●	●	◒	◓
Power Equipment	★	★	◒	◓	◓	●					◓	★	★		○	●	○	●	●	●	●	○	◓	●
Audio System	★	★	●	●	◒	○					◓	★	★		◒	◓	○	◒	◒	○	○	○	◓	◓
USED-CAR VERDICTS	★	★	◒	◒	◒	●					○	★	★		●	◒	◒	○	●	●	●	●	○	○
NEW-CAR PREDICTION	Much worse than avg. ●						Average ○						Average ○						Worse than avg. ◒					

TROUBLE SPOTS	Dodge Journey						Dodge Ram 1500 (V8, 2WD)						Dodge Ram 1500 (V8, 4WD)						Fiat 500					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	○	◓	●	○	●	●	●	◓	●	◓	●	◓	●	●	●	●	●	●				◓	●	★
Engine, Minor	○	●	◓	◓	●	●	○	●	●	◓	●	◓	○	◓	◓	◓	◓	●				◒	●	★
Engine Cooling	●	●	○	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●				◓	○	★
Trans., Major	○	◓	○	●	●	●	●	●	○	●	●	●	◓	●	●	●	●	●				○	●	★
Trans., Minor	●	◒	●	○	●	◓	●	●	○	◓	●	●	●	◓	◓	◓	●	◓				●	●	★
Drive System	●	○	●	○	●	●	●	○	●	◓	●	●	●	●	●	◓	●	●				●	◓	★
Fuel System	◒	○	●	◓	●	●	◓	◓	◓	○	●	●	○	◓	○	◓	◓	◓				◓	●	★
Electrical	●	●	●	◓	●	◓	○	◓	◓	○	◓	●	◓	●	◓	◓	◓	◓				○	○	★
Climate System	●	●	◒	◒	◓	●	●	●	◓	●	●	●	●	◒	◓	◓	●	●				◒	●	★
Suspension	◒	●	◒	○	◒	●	◓	○	◓	●	●	●	◒	◒	○	◓	●	●				◒	◓	★
Brakes	●	●	●	●	●	●	◓	●	●	◓	●	●	○	○	◒	◓	●	●				◓	●	★
Paint/Trim	●	●	◒	○	◓	○	●	◓	○	●	◓	◓	●	○	◒	○	○	◓				○	○	★
Body Integrity	●	◒	◒	◒	○	○	◒	◓	◒	◓	○	○	◒	◓	◒	◒	◒	●				●	◓	★
Body Hardware	◒	◓	○	◓	○	●	○	○	◒	○	◓	●	○	○	◒	○	○	●				●	◓	★
Power Equipment	●	◒	●	○	◒	◓	○	◒	◓	○	○	◓	●	◒	◓	◓	○	●				○	●	★
Audio System	●	◒	●	●	●	◓	◓	●	●	◓	●	●	◓	○	○	◓	●	●				○	●	★
USED-CAR VERDICTS	●	●	●	●	●	○	○	○	○	○	○	●	◒	○	◒	○	●	◒				●	●	★
NEW-CAR PREDICTION	Much worse than avg. ●						Much worse than avg. ●						Worse than avg. ◒						Much worse than avg. ●					

TROUBLE SPOTS	Fiat 500L						Ford C-Max Hybrid						Ford Edge (V6)						Ford Escape (1.6L EcoBoost)					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major						●					●	●	●	●	●	●	●	●					◒	●
Engine, Minor						●					●	●	●	◓	◓	●	●	●					◓	●
Engine Cooling						●					●	◓	○	●	●	●	●	●					●	●
Trans., Major						○					●	●	●	●	●	●	●	●					●	●
Trans., Minor						●					●	●	○	◓	○	○	●	●					●	●
Drive System						◓					●	●	◒	◓	◓	●	●	◓					◓	●
Fuel System						◓					○	●	●	●	◓	◓	●	●					○	●
Electrical						◒					●	●	○	◒	○	○	●	●					◓	●
Climate System						◒					◓	●	○	◓	◓	◓	●	●					○	●
Suspension						●					●	●	◒	◓	○	○	●	●					●	●
Brakes						●					●	●	○	◒	◒	●	◓	◓					●	◓
Paint/Trim						●					○	●	◓	○	◓	◓	●	●					○	●
Body Integrity						◓					○	●	○	○	◓	○	○	◓					○	◓
Body Hardware						◓					●	○	◓	○	◒	◒	○	●					●	○
Power Equipment						◓					◓	○	◓	●	○	◒	●	●					○	●
Audio System						●					●	●	◓	◒	●	●	●	●					●	●
USED-CAR VERDICTS						●					●	●	○	◓	○	●	○	○					●	○
NEW-CAR PREDICTION	Much worse than avg. ●						Much worse than avg. ●						New						Much worse than avg. ●					

TROUBLE SPOTS	Ford Escape (2.0L EcoBoost)						Ford Escape (4-cyl., nonturbo)						Ford Expedition						Ford Explorer (V6)					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major					●	●	●	◓	●	●	●	◓	★	●	●	●	●	●	●	●	●	●	●	●
Engine, Minor					●	●	◒	◒	◓	●	●	●	★	◓	●	●	●	●	●	◓	●	●	●	●
Engine Cooling					●	●	◓	◓	●	●	●	●	★	●	●	●	●	●	●	◓	●	●	●	●
Trans., Major					●	●	○	◓	◓	●	●	●	★	●	●	●	●	●	◓	●	●	●	●	●
Trans., Minor					●	●	●	●	●	●	◓	●	★	●	○	◓	●	●	◓	○	○	◓	●	●
Drive System					◓	●	◒	●	◓	●	●	●	★	○	◓	●	●	●	●	●	◓	◓	●	●
Fuel System					◓	●	○	●	○	◓	●	●	★	◓	◓	◓	●	●	◓	○	◓	◓	◒	●
Electrical					◓	●	○	◓	◓	●	●	●	★	○	●	●	●	●	◓	◓	○	◓	●	●
Climate System					◓	●	●	●	○	○	◓	◓	★	●	●	◓	●	●	◒	◒	●	◓	●	●
Suspension					◓	●	◓	◒	◓	●	●	●	★	◓	●	●	●	●	◓	◓	◒	○	●	●
Brakes					◓	●	○	○	◓	●	◓	●	★	◒	◒	◒	○	●	○	○	◒	○	●	●
Paint/Trim					○	◓	○	○	◓	●	◓	●	★	●	●	◓	○	◓	◒	◒	◓	○	◓	◓
Body Integrity					○	◒	●	●	●	●	◓	●	★	○	○	○	○	●	◒	○	●	●	○	◓
Body Hardware					●	◓	○	◒	●	◓	◒	○	★	●	◒	◒	●	◓	○	◓	○	○	○	◓
Power Equipment					○	●	◓	◓	◓	◓	○	●	★	◒	○	●	●	●	◓	○	○	◒	◓	◓
Audio System					●	◒	◓	○	◓	○	●	○	★	◒	●	○	◒	●	○	◒	●	●	●	◒
USED-CAR VERDICTS					●	○	○	●	○	○	◒	●	★	◒	◒	○	○	○	◒	◒	●	◒	○	○
NEW-CAR PREDICTION	Worse than avg. ◒						Much worse than avg. ●						New						Average ○					

TROUBLE SPOTS	Ford F-150 (V6, EcoBoost)						Ford F-150 (V8, 2WD)						Ford F-150 (V8, 4WD)						Ford Fiesta					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major			◓	◓	●	●	●	●	◓	●	●	★	◓	●	●	●	●	●			●	●	●	●
Engine, Minor			◓	◓	●	●	◓	◓	●	●	●	★	◒	◓	●	●	●	●			●	●	●	●
Engine Cooling			●	●	●	●	●	●	●	●	●	★	●	●	●	●	●	●			●	●	●	●
Trans., Major			●	●	●	●	●	◓	●	●	●	★	◓	●	●	●	●	●			●	●	●	●
Trans., Minor			●	○	◓	●	◒	●	●	◓	●	★	●	◒	◒	○	●	●			●	●	●	●
Drive System			●	●	◓	●	●	●	◒	◒	●	★	◒	●	●	○	◓	●			◓	○	○	●
Fuel System			◒	●	◓	●	◓	○	◓	○	●	★	◓	◓	◓	◓	●	●			◒	●	○	●
Electrical			○	◓	◓	●	◓	●	◓	○	●	★	◓	◓	◓	●	●	●			◒	○	●	●
Climate System			●	●	●	●	◒	◒	○	◓	●	★	●	◒	◒	◓	●	◓			◓	◓	●	●
Suspension			◓	◓	●	●	◓	◓	●	●	●	★	○	◓	○	◓	◓	●			◒	○	●	●
Brakes			●	○	○	●	◓	◓	◒	○	◓	★	○	○	◒	○	◓	●			●	●	○	●
Paint/Trim			◒	◓	◓	●	○	◓	●	●	●	★	◒	○	◓	◓	●	●			◓	●	○	●
Body Integrity			◓	○	◓	●	○	○	◓	◓	●	★	◒	○	○	○	◓	◓			●	●	●	●
Body Hardware			◒	◒	◓	◓	◓	○	○	◒	◓	★	○	○	○	○	◓	○			●	●	●	●
Power Equipment			○	○	●	●	◓	◓	○	◓	●	★	◓	◓	◓	◓	◓	●			○	●	◓	●
Audio System			●	○	●	◒	◓	◒	●	○	◒	★	○	○	●	◓	◓	◒			◒	◒	○	●
USED-CAR VERDICTS			●	●	◒	●	◓	○	○	○	◓	★	○	○	◒	○	◓	○			●	●	●	●
NEW-CAR PREDICTION	New						New						New						Much worse than avg. ●					

Better ◀— Avg. —▶ Worse

TROUBLE SPOTS	Ford Flex						Ford Focus						Ford Fusion (2.0L EcoBoost)						Ford Fusion (4-cyl., nonturbo)					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	●	●	●	●	●	●	●	●	●	●	●	●					●	●	●	●	●	●	●	●
Engine, Minor	◓	●	●	●	●	●	○	○	◓	●	●	●					●	●	◓	◓	●	●	●	●
Engine Cooling	○	●	●	●	●	●	◓	●	●	●	●	●					●	●	●	●	●	●	●	●
Trans., Major	●	●	●	●	●	●	●	●	●	●	◒	●					●	●	●	◓	●	●	●	●
Trans., Minor	◒	◓	○	●	●	●	◓	●	●	●	●	●					◓	◓	◓	●	◒	◓	●	●
Drive System	●	○	◓	◓	●	●	◓	◓	●	◓	●	●					◓	●	●	○	●	●	●	●
Fuel System	◓	◓	●	◓	○	●	●	◓	◓	◓	◓	●					◒	●	◓	●	○	◓	○	●
Electrical	◓	○	◓	◓	◓	●	◓	◓	◓	◓	●	●					◓	●	◓	●	◒	○	◓	●
Climate System	●	●	●	◓	◓	●	○	◓	○	◓	◓	●					◓	●	◓	○	◓	◓	○	●
Suspension	◒	◒	●	◓	●	●	●	◒	◓	◓	◓	●					●	●	●	◓	○	◓	●	●
Brakes	●	●	●	◒	●	●	○	○	◓	◓	●	●					●	●	○	◒	○	◓	●	●
Paint/Trim	●	◓	◓	○	◓	●	○	◓	◓	○	◓	●					◒	●	●	◓	◓	◒	◓	◓
Body Integrity	◒	●	◒	○	○	◓	●	○	○	◒	○	●					◒	●	●	◓	◓	◓	◒	●
Body Hardware	◒	◒	○	◒	○	◓	◓	○	◓	○	◒	●					●	◓	◓	○	○	◓	◒	○
Power Equipment	○	◓	○	◓	◓	●	◓	●	●	●	●	●					○	●	◓	◓	◓	◓	◓	●
Audio System	○	◒	◓	◒	●	◒	◓	◓	◓	●	◒	◓					●	◒	●	○	○	○	●	◒
USED-CAR VERDICTS	◒	◒	○	○	○	◓	○	◓	◓	●	●	○					●	●	●	○	○	◓	◒	◓
NEW-CAR PREDICTION	Average ○						Much worse than avg. ●						Average ○						Average ○					

TROUBLE SPOTS	Ford Fusion Hybrid						Ford Mustang (V6)						Ford Mustang (V8)						Ford Ranger					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major		●	●	●	●	●	*	●	●	●	●	●	*	●	●	●	●	●	●	●	●			
Engine, Minor		●	●	●	●	●	*	◓	◓	●	●	●	*	◓	○	◓	●	◓	●	●	◓			
Engine Cooling		●	●	●	●	●	*	○	○	●	◓	●	*	●	●	●	●	●	◓	○	○			
Trans., Major		●	●	●	●	●	*	●	●	●	●	●	*	●	◓	◓	●	●	●	◓	◓			
Trans., Minor		●	●	●	●	●	*	◓	◒	◓	○	●	*	○	●	●	○	◓	●	○	●			
Drive System		◓	●	●	●	●	*	◓	◓	◓	◓	●	*	○	●	◓	○	●	●	○	○			
Fuel System		○	●	●	●	◓	*	◓	◒	●	◓	●	*	●	●	●	◓	◓	●	○	○			
Electrical		○	○	○	○	●	*	○	◓	◓	●	●	*	●	◓	○	●	●	○	○	◓			
Climate System		◓	○	◓	◓	●	*	●	◒	○	●	●	*	●	●	◓	●	◓	●	○	○			
Suspension		◓	●	●	●	●	*	○	○	●	◒	●	*	○	●	●	○	●	○	○	◓			
Brakes		◓	◓	●	●	●	*	◓	●	◓	●	●	*	●	○	◓	◒	●	●	◒	○			
Paint/Trim		●	○	○	◓	◓	*	○	◓	◓	●	●	*	●	◓	●	○	◓	◓	◓	◓			
Body Integrity		○	○	◒	○	◓	*	○	○	◓	○	◓	*	◒	◒	◒	○	○	●	●	◓			
Body Hardware		○	○	●	●	●	*	○	○	●	●	●	*	◒	○	◓	◓	○	●	●	○			
Power Equipment		○	◓	◓	●	●	*	○	◓	◓	●	●	*	●	◓	◓	○	●	●	●	○			
Audio System		○	◒	○	●	◒	*	◓	○	●	○	●	*	◓	●	○	○	◓	◓	◓	●			
USED-CAR VERDICTS		●	●	●	◒	◓	*	○	◒	○	◒	●	*	◓	○	◒	◒	●	◓	○	○			
NEW-CAR PREDICTION	Average ○						New						New						Discontinued					

TROUBLE SPOTS	Ford Taurus (FWD)						GMC Acadia						GMC Canyon						GMC Sierra 1500 (V6)					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	●	●	●	●	●	●	◒	○	●	●	●	●	◓	○	◓	●			●	●	◓	●	●	●
Engine, Minor	●	●	●	●	●	●	◒	○	○	◓	●	●	◓	◓	◓	●			◒	◒	◓	●	◓	●
Engine Cooling	○	●	●	●	●	●	●	●	●	●	●	●	○	◓	○	●			◒	●	◓	●	●	●
Trans., Major	●	●	●	●	●	●	◒	●	●	●	●	●	◓	○	●	●			◓	◓	◓	●	●	●
Trans., Minor	○	●	●	●	●	●	○	◒	◓	●	●	◓	◓	●	●	●			◓	○	◓	●	●	●
Drive System	●	●	●	●	●	●	●	●	○	●	●	●	○	◓	●	◓			○	●	◓	○	●	◓
Fuel System	◓	○	●	●	●	●	●	○	◒	◓	●	●	●	◒	◒	○			◒	◒	○	●	●	●
Electrical	○	○	○	○	●	●	●	○	○	●	●	●	●	◒	●	●			○	●	●	●	●	◓
Climate System	●	●	◒	◓	●	●	●	●	●	○	◒	●	●	○	◓	○			◓	◓	●	◓	●	●
Suspension	●	○	◓	◓	●	◓	●	●	●	◓	◓	●	◓	●	○	◓			○	◓	●	●	●	●
Brakes	○	●	○	○	●	●	○	○	◒	◓	◓	●	◓	◓	●	○			◒	○	◓	●	◓	●
Paint/Trim	●	●	●	●	◒	◓	○	○	○	◒	○	●	○	●	○	○			◓	◒	●	●	●	◓
Body Integrity	◓	◓	◓	◓	◓	○	●	◒	◒	○	◒	○	○	◒	○	●			◒	○	○	●	○	○
Body Hardware	○	◒	○	○	○	●	◒	◒	◒	◒	◒	○	◓	◓	●	◒			○	○	●	●	●	●
Power Equipment	◓	○	◓	◓	●	◓	○	◒	○	◓	◓	◓	○	◒	◓	◒			◓	◓	●	●	●	●
Audio System	●	○	◒	◒	●	○	○	●	○	◓	○	◒	○	○	◓	○			◒	◒	●	●	●	◒
USED-CAR VERDICTS	◓	○	○	○	○	◓	●	●	●	○	○	◒	○	○	◓	○			○	◓	◓	●	◓	●
NEW-CAR PREDICTION	Average ○						Average ○						New						Much worse than avg. ●					

TROUBLE SPOTS	GMC Sierra 1500 (V8, 4WD)						GMC Terrain (4-cyl.)						GMC Yukon						GMC Yukon XL					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	●	◓	●	●	●	●		●	●	●	●	●	●	◓	●	●	●	●	◒	●	●	●	●	●
Engine, Minor	○	◒	◓	●	●	●		●	◒	●	●	●	◓	◓	●	●	●	●	●	○	◓	◓	●	●
Engine Cooling	●	●	●	●	●	●		◓	●	●	●	●	●	●	●	●	●	●	●	◓	●	●	●	●
Trans., Major	◓	●	●	●	●	●		○	●	●	●	●	○	●	●	●	●	●	●	◓	●	●	●	●
Trans., Minor	○	○	◓	●	●	◓		○	○	○	●	●	◓	◓	◓	●	●	●	◓	○	◓	●	●	●
Drive System	●	◒	○	○	●	◓		◒	◓	●	●	●	●	○	◓	◓	●	●	◓	●	◓	◓	◓	●
Fuel System	●	◒	○	◓	●	◓		●	◒	◓	●	●	◒	◒	◓	●	●	●	◒	◒	◓	◓	●	●
Electrical	○	○	○	◓	●	◓		○	◓	●	●	●	◒	◒	◓	◓	●	◓	○	○	◓	●	●	●
Climate System	◓	○	◓	◓	●	●		●	◒	●	◓	●	○	○	●	●	●	●	◓	◒	○	◓	●	●
Suspension	○	◓	◓	◓	●	●		◓	●	●	●	●	◓	◓	◓	●	●	●	○	◒	◓	◓	●	●
Brakes	◓	◓	◓	◓	●	●		◓	●	●	●	●	○	●	●	●	●	●	○	○	○	◓	●	●
Paint/Trim	◒	●	○	○	◓	◓		○	◓	◓	●	●	●	●	◒	○	◓	◓	●	●	◓	○	●	●
Body Integrity	○	◒	○	◒	◒	○		○	○	◓	○	◓	◒	◒	◒	○	○	●	●	●	◓	○	○	◓
Body Hardware	◒	○	◓	◓	◓	○		○	○	●	●	●	●	◒	○	◓	●	◓	●	●	○	●	◒	◓
Power Equipment	○	○	◓	◓	●	●		○	◓	◓	●	●	○	◓	◓	○	◓	●	◒	◒	◓	○	●	●
Audio System	●	◓	●	●	●	○		◒	○	◓	◓	○	○	◒	◓	◓	◓	◓	○	○	●	◓	●	◓
USED-CAR VERDICTS	◒	○	○	○	◓	●		●	◒	◓	◓	◓	◒	○	◓	◓	●	●	◒	◒	◓	○	◓	◓
NEW-CAR PREDICTION	Much worse than avg. ●						Better than avg. ◓						Average ○						New					

TROUBLE SPOTS	Honda Accord Sedan (4-cyl.)						Honda Accord Sedan (V6)						Honda CR-V						Honda Civic Hybrid					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	●	●	●	●	●	●	◒	◒	◓	●	●	●	●	●	●	●	●	●	●	●	*	●	●	*
Engine, Minor	◓	●	●	●	●	●	◓	◓	◓	●	◓	●	●	●	●	●	●	●	●	●	*	●	●	*
Engine Cooling	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	*	●	●	*
Trans., Major	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	*	●	●	*
Trans., Minor	●	●	●	●	●	●	●	●	●	●	●	◓	●	●	●	●	●	●	◓	●	*	●	●	*
Drive System	●	●	●	●	●	●	●	●	●	●	●	●	◓	●	●	◓	●	●	◓	●	*	◓	●	*
Fuel System	●	●	●	●	●	●	○	○	◓	●	●	●	●	●	●	●	●	●	◓	●	*	●	●	*
Electrical	◓	○	○	●	●	●	◒	○	○	●	●	●	◓	○	◓	●	◓	●	●	●	*	●	●	*
Climate System	◓	◓	●	●	●	●	●	●	●	●	●	●	●	○	●	○	●	●	◓	◓	*	◓	●	*
Suspension	●	◓	◓	◓	●	●	◓	◓	◓	◓	●	●	◓	◓	●	●	●	●	●	●	*	●	○	*
Brakes	●	●	○	◓	◓	●	●	◒	◓	○	●	●	◓	◓	◓	◓	●	●	◓	◓	*	○	●	*
Paint/Trim	◓	◓	◓	●	●	●	○	◓	◓	●	●	●	◓	◓	◓	◓	◓	●	○	◒	*	◒	◒	*
Body Integrity	○	○	○	◓	◓	◓	◒	○	○	◓	○	◓	◓	◓	◓	◓	◓	●	●	●	*	◒	●	*
Body Hardware	◓	◓	◓	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	○	●	*	●	◒	*
Power Equipment	○	◓	◓	●	◓	●	◓	◓	◓	●	●	●	◓	●	●	●	●	●	◓	●	*	◓	●	*
Audio System	●	●	●	●	◒	◓	◓	◓	◓	◓	●	◒	●	●	●	◓	◓	◓	●	●	*	○	○	*
USED-CAR VERDICTS	◓	◓	●	●	◓	●	○	○	◓	◓	○	◓	●	●	●	○	●	●	○	○	*	◓	◓	*
NEW-CAR PREDICTION	Better than avg. ◓						Average ○						Better than avg. ◓						Better than avg. ◓					

TROUBLE SPOTS	Honda Civic Sedan						Honda Civic Si						Honda Crosstour, Accord Crosstour						Honda Element					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	●	●	●	●	●	●	●	*	*	●	●	*		◓	●	●	●	*	●	●	●			
Engine, Minor	●	●	●	●	●	●	●	*	*	●	●	*		◓	●	●	●	*	●	●	●			
Engine Cooling	●	●	●	●	●	●	●	*	*	●	●	*		●	●	●	●	*	●	●	●			
Trans., Major	●	●	●	●	●	●	●	*	*	●	●	*		●	●	●	●	*	●	●	●			
Trans., Minor	●	●	●	●	●	●	◓	*	*	●	●	*		●	●	●	●	*	●	●	●			
Drive System	◓	◓	●	●	●	●	●	*	*	●	●	*		◓	●	○	●	*	●	◓	●			
Fuel System	●	●	●	●	●	●	●	*	*	◓	●	*		◓	●	●	●	*	●	●	◓			
Electrical	◓	○	◓	◓	●	●	◓	*	*	○	◓	*		●	○	●	◓	*	◓	●	◓			
Climate System	◒	○	◓	◓	●	●	◓	*	*	●	●	*		◓	○	◓	●	*	●	◓	●			
Suspension	◓	◓	○	●	●	●	◓	*	*	●	●	*		●	◒	◓	○	*	●	◓	◓			
Brakes	○	◒	◒	●	●	●	○	*	*	●	○	*		◓	◒	●	◓	*	◓	○	○			
Paint/Trim	●	◒	◓	◓	◓	●	●	*	*	◓	●	*		●	◒	◓	○	*	○	◓	●			
Body Integrity	○	○	◓	○	◓	◓	◓	*	*	◓	●	*		●	◓	◓	●	*	○	○	○			
Body Hardware	◓	◓	◓	●	●	●	●	*	*	◓	●	*		●	◓	◓	◓	*	◓	◓	○			
Power Equipment	◓	◓	●	●	●	●	●	*	*	●	●	*		●	◓	◓	◓	*	◓	◓	◒			
Audio System	●	●	●	◓	◓	◓	◓	*	*	◓	●	*		◓	●	◓	●	*	●	●	●			
USED-CAR VERDICTS	◓	◓	●	●	●	●	●	*	*	◓	●	*		◓	◓	◓	○	*	●	●	◓			
NEW-CAR PREDICTION	Much better than avg. ●						Much better than avg. ●						Average ○						Discontinued					

Honda Fit						Honda Odyssey						Honda Pilot						Honda Ridgeline						TROUBLE SPOTS	Hyundai Accent						Hyundai Azera						Hyundai Elantra Sedan						Hyundai Genesis Coupe					
'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14		'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
●	●	●	●	●	●	◓	◓	●	●	●	●	◓	●	●	●	●	●	●	●	●	●	●	●	Engine, Major	○	◓	★	●	●	★	●	★	★	●	●	★	◓	◓	●	●	●	●		●	★	◓	●	★
●	●	●	●	●	●	◓	◓	●	●	●	●	●	◓	●	●	●	●	◓	●	●	●	●	●	Engine, Minor	○	○	★	●	●	★	○	★	★	●	●	★	○	◓	●	●	●	●		◓	★	●	●	★
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Engine Cooling	●	●	★	●	●	★	●	★	★	●	●	★	●	●	●	●	●	●		●	★	●	●	★
●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	Trans., Major	●	●	★	●	●	★	●	★	★	●	●	★	◓	●	●	●	●	●		○	★	●	●	★
●	●	●	●	●	●	◓	◓	●	●	●	◓	●	◓	●	●	●	●	●	●	●	●	●	●	Trans., Minor	◓	●	★	◓	●	★	●	★	★	●	●	★	○	◒	○	◓	●	●		◓	★	◒	●	★
●	●	●	●	●	●	◓	◓	◓	●	●	●	◓	◓	◓	◓	◓	●	●	●	●	●	●	●	Drive System	●	●	★	●	●	★	◓	★	★	●	●	★	●	◓	◓	●	●	●		●	★	●	●	★
●	●	◓	●	●	●	◓	◓	◓	●	●	●	◓	◓	◓	◓	●	●	●	●	◓	◓	●	●	Fuel System	◓	◓	★	○	○	★	◓	★	★	●	◓	★	◓	◓	○	◓	●	●		●	★	★	◒	★
◓	◓	◓	●	●	●	○	◒	◒	◓	●	●	◓	○	◓	○	●	●	◓	◓	◓	●	●	●	Electrical	◒	●	★	●	◓	★	○	★	★	◓	●	★	○	◓	◓	◓	●	●		●	★	★	◓	★
●	●	○	◓	◓	●	◒	◓	●	●	●	●	◓	○	●	●	●	●	◓	●	●	◓	◓	●	Climate System	●	○	★	◓	●	★	●	★	★	●	●	★	○	◓	●	●	●	●		●	★	★	◓	★
●	●	●	●	●	●	○	◒	○	○	◓	●	◒	◒	◒	◓	◓	●	●	◓	●	●	●	●	Suspension	○	◒	★	◓	●	★	●	★	★	●	●	★	◒	○	○	○	●	●		◓	★	★	●	★
◓	●	●	◓	●	●	○	○	●	●	●	●	◒	◒	◒	○	○	◓	◓	◓	◓	◓	◓	●	Brakes	○	●	★	◓	●	★	○	★	★	◓	●	★	○	○	◓	◓	◓	●		◓	★	★	●	★
◓	◓	◓	●	●	●	○	○	◓	◓	◓	●	●	◒	○	◓	◓	●	◓	○	◓	○	◓	●	Paint/Trim	◓	◓	★	○	◒	★	○	★	★	◓	●	★	○	◒	●	◓	◓	◓		●	★	★	●	★
◓	◓	◓	●	●	●	◒	◒	◒	○	○	○	○	○	◒	◓	◒	●	◓	◓	●	○	○	◓	Body Integrity	●	●	★	◓	○	★	◓	★	★	○	○	★	○	◓	○	◒	○	●		◒	★	★	●	★
●	◓	●	●	●	●	◒	○	◒	○	◓	◓	◓	◓	○	◓	◓	◓	●	◓	●	◓	○	○	Body Hardware	◒	◓	★	○	○	★	◓	★	★	○	◓	★	◒	◒	◓	◓	◓	◓		○	★	★	○	★
◓	◓	◓	●	●	●	◓	○	◓	◓	◓	●	○	○	○	◓	●	●	◓	●	◓	●	●	●	Power Equipment	○	●	★	◓	●	★	◓	★	★	●	●	★	◓	◓	●	◓	◓	●		●	★	★	◓	★
●	●	●	●	●	●	◓	◓	○	◓	◓	◓	◓	◒	◓	◓	●	●	●	●	●	●	◓	●	Audio System	●	○	★	◓	●	★	○	★	★	●	○	★	◓	●	○	○	◓	●		◒	★	★	○	★
●	●	●	●	●	●	○	○	○	○	○	○	○	○	◓	◓	○	○	●	●	●	◓	○	◓	USED-CAR VERDICTS	○	○	★	○	○	★	○	★	★	◓	●	★	○	○	◓	○	◓	◓		○	★	★	◒	★
New						Average ○						Average ○						Discontinued						NEW-CAR PREDICTION	Average ○						Better than avg. ◓						Better than avg. ◓						Worse than avg. ◒					

Hyundai Genesis (sedan)						Hyundai Santa Fe (V6)						Hyundai Santa Fe, Sport (4-cyl.)						Hyundai Sonata (4-cyl.)						TROUBLE SPOTS	Hyundai Sonata Hybrid						Hyundai Tucson						Hyundai Veloster						Infiniti G Sedan (AWD)					
'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14		'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
●	●	●	●	●	★	◓	●	●	●	●	●		●	●	●	●	◓	●	●	●	●	●	●	Engine, Major			●	●	●	★	★	●	●	●	●	●			●	●	●	★	◓	●	●	●	●	●
●	◓	◓	●	●	★	○	◓	○	◒	●	●		◓	◓	●	●	●	◓	◓	◓	●	●	●	Engine, Minor			●	●	●	★	★	◓	●	◓	●	●			●	●	●	★	◓	●	●	●	●	●
●	●	●	●	●	★	◓	●	●	●	●	●		●	●	●	●	●	●	●	●	●	●	●	Engine Cooling			●	●	●	★	★	●	●	●	●	●			●	●	●	★	●	●	●	●	●	●
●	●	●	●	●	★	◓	◒	●	●	●	●		◓	◓	●	●	●	◓	●	●	●	●	●	Trans., Major			●	●	●	★	★	○	◓	●	●	●			◓	●	●	★	●	●	●	●	●	●
◓	◓	●	●	●	★	◓	●	◓	●	◓	●		◓	◓	●	●	●	●	○	◓	●	●	●	Trans., Minor			○	◓	○	★	★	◒	◒	◓	●	●			●	●	●	★	○	○	○	●	●	●
●	●	●	●	●	★	○	○	◓	○	◓	●		◓	●	●	◒	●	●	◓	◓	●	●	●	Drive System			◓	◓	●	★	★	○	●	●	◓	●			●	◓	●	★	◓	●	●	●	●	●
○	◒	◓	●	●	★	◒	◓	○	◒	◓	◓		●	◒	◓	◓	●	◓	○	◓	◓	●	●	Fuel System			●	○	●	★	★	●	◓	◓	●	●			○	●	●	★	◓	◓	◓	●	●	●
◓	◓	○	○	●	★	◒	◒	◒	◒	○	●		◒	◒	◓	●	●	◒	●	●	◓	●	●	Electrical			◒	●	◓	★	★	◒	◓	◓	●	●			●	●	●	★	◓	○	◓	●	●	●
◓	◓	◓	●	●	★	◓	○	●	◓	◒	●		◓	●	●	◓	●	◓	◓	○	◓	●	●	Climate System			●	●	●	★	★	◓	◓	○	◓	●			◓	◓	●	★	●	●	●	●	●	●
◓	◓	◓	●	●	★	○	○	◓	◓	●	●		○	◒	◓	●	●	◓	◓	◒	●	●	●	Suspension			◒	●	●	★	★	○	◓	●	◓	●			○	●	○	●	○	●	○	●	●	●
◒	○	●	●	●	★	○	○	◓	◓	●	●		◓	◓	●	●	●	◒	◒	○	◓	◓	●	Brakes			◓	○	○	★	★	◓	◓	◓	◓	●			○	●	★	◒	●	◒	●	●	◓
◓	◓	◓	◓	◓	★	◒	○	◓	◓	○	●		◒	◒	◓	◓	●	◒	◒	○	○	◓	●	Paint/Trim			◒	◓	●	★	★	○	●	◓	◓	●			◒	●	★	◓	◒	◓	◓	●	●	●
●	◓	●	◓	◓	★	○	○	○	◒	●	○		○	○	◓	●	◓	○	○	○	◓	◓	○	Body Integrity			◓	◒	●	★	★	◒	○	◒	◒	◓			●	●	★	◓	○	◓	◓	◓	◓	◓
○	●	◒	◓	◓	★	●	○	○	○	●	●		◒	○	◒	◒	◓	○	●	○	◓	◓	●	Body Hardware			●	○	◓	★	★	◓	◓	◓	◓	●			●	○	★	◓	●	◓	◓	◓	●	●
●	◒	◒	○	●	★	○	○	◓	◓	◓	●		◓	◒	◓	●	●	◓	◒	○	◓	◓	●	Power Equipment			◓	◓	●	★	★	◒	◓	●	◓	●			◒	◓	★	○	◓	●	●	●	●	●
●	●	●	●	●	★	○	○	◓	◓	●	●		○	○	◓	●	◓	○	○	○	◓	●	●	Audio System			●	●	○	★	★	○	●	○	◓	●			●	●	★	◓	◓	◓	◓	●	●	●
◓	○	◓	○	○	★	○	○	◓	◓	●	●		○	○	◓	●	○	○	○	○	◓	◓	◓	USED-CAR VERDICTS			○	○	●	★	★	○	◓	○	○	●			◒	◒	★	◓	◓	◓	●	●	●	●
New						Average ○						Average ○						New						NEW-CAR PREDICTION	Average ○						Better than avg. ◓						Worse than avg. ◒						Much better than avg. ●					

Infiniti G Sedan (RWD)						Infiniti JX, QX60						Infiniti M, Q70						Infiniti Q50						TROUBLE SPOTS	Jeep Cherokee (4-cyl.)						Jeep Grand Cherokee (V6)						Jeep Grand Cherokee (V8)						Jeep Liberty					
'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14		'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
●	●	●	●	●						●	●	●	★	●	●	●	★						●	Engine, Major						●	●	◓	◒	○	●	●	★	●	●	●	●	◓	●	●	●	◓	
●	●	●	●	●						●	●	●	★	●	●	●	★						●	Engine, Minor						●	●	○	●	●	●	●	★	★	◓	●	●	●	◓	◓	◓	◓	
◓	●	●	●	●						●	●	●	★	●	●	●	★						●	Engine Cooling						●	◓	◒	●	◓	◓	●	★	★	○	◓	◓	●	●	●	●	◓	
●	●	●	●	●						◓	◓	●	★	●	●	●	★						●	Trans., Major						○	●	○	●	●	●	●	★	★	●	◓	●	●	●	●	●	●	
◓	◓	●	●	●						◓	◓	●	★	◓	◓	○	★						●	Trans., Minor						◒	◓	○	○	◓	◓	●	★	★	◓	◓	○	◓	○	●	◒	◓	
●	◓	●	●	●						●	◓	◓	★	◓	●	●	★						●	Drive System						◓	●	○	○	◓	●	●	★	★	○	○	○	◓	●	◒	○	◓	
◓	●	●	●	●						●	●	◓	★	◓	●	●	★						●	Fuel System						◓	◓	◓	○	◓	●	●	★	★	○	◓	●	◓	○	●	●	◓	
◓	●	●	●	●						●	●	○	★	●	◒	●	★						●	Electrical						◓	●	●	◒	◓	●	●	★	★	●	◓	●	●	◒	○	●	◓	
●	●	●	◓	●						◓	●	●	★	◓	●	●	★						●	Climate System						◓	◒	○	●	○	◓	◓	★	★	◒	◒	●	◓	◒	●	●	◓	
◓	●	●	◓	●						●	●	●	★	◓	◓	●	★						●	Suspension						◓	◓	◓	●	◒	●	◓	★	★	●	●	○	●	◓	●	◓	◓	
○	◒	○	◒	○						◓	◓	◒	★	○	●	○	★						●	Brakes						●	◒	◒	○	○	◓	◓	★	★	○	◓	◓	◓	◒	○	◓	◓	
○	◓	○	●	●						●	●	●	★	○	◓	●	★						●	Paint/Trim						●	◓	○	◓	●	●	●	★	★	◓	◓	◓	○	○	○	○	◓	
◓	○	○	◓	○						●	◒	◓	★	○	◓	◓	★						●	Body Integrity						●	◒	◓	○	○	○	◓	★	★	○	◒	●	○	◒	◒	◒	○	
●	◓	◒	●	◓						◒	◒	◓	★	◓	◓	◓	★						◓	Body Hardware						◓	●	◓	●	◓	○	◓	★	★	●	○	○	○	●	●	○	○	
◓	●	●	●	●						○	◓	●	★	◓	●	●	★						◓	Power Equipment						◒	●	◒	●	◒	◓	○	★	★	●	◒	◒	○	●	●	●	○	
◓	◓	◓	○	○						○	◒	◓	★	◒	○	●	★						●	Audio System						◒	◒	◓	●	○	○	●	★	★	●	●	○	●	●	●	○	○	
●	●	●	◓	◓						●	●	◓	★	○	◓	◓	★						●	USED-CAR VERDICTS						●	○	◒	●	◒	○	●	★	★	●	●	●	●	●	◒	◒	○	
Better than avg. ◓						Much worse than avg. ●						Better than avg. ◓						Much worse than avg. ●						NEW-CAR PREDICTION	Much worse than avg. ●						Much worse than avg. ●						Much worse than avg. ●						Discontinued					

Better ◀— Avg. —▶ Worse

TROUBLE SPOTS	Jeep Patriot						Jeep Wrangler (2-door)						Jeep Wrangler (4-door)						Kia Forte					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	★	◓	●	●	★	●	○	●	●	●	◓	◓	◒	◓	●	●	●	●		●	●	◓	●	●
Engine, Minor	★	●	●	●	★	●	○	◓	○	●	●	●	◒	○	◓	◓	◓	●		○	●	●	●	●
Engine Cooling	★	●	●	◓	★	●	●	◓	○	○	●	●	◓	◓	●	◓	○	●		●	●	●	●	●
Trans., Major	★	●	●	●	★	●	●	●	◓	●	●	◓	◓	●	◓	●	●	●		●	◓	●	●	●
Trans., Minor	★	○	○	◒	★	●	●	●	◓	◓	◓	◓	●	◓	◒	◓	●	●		◓	○	●	●	◓
Drive System	★	●	◒	●	★	●	●	○	◒	◒	◓	◓	●	○	◒	◓	●	●		◓	◓	◓	●	●
Fuel System	★	○	◒	◓	★	◓	◓	○	●	◓	◓	◓	○	●	◒	◓	○	●		◓	◓	●	●	◓
Electrical	★	●	●	○	★	●	○	◒	●	◓	◓	●	●	◓	◓	○	●	●		○	●	●	○	◓
Climate System	★	○	○	◒	★	●	○	◒	●	◓	◓	●	●	◓	○	○	●	●		◓	○	●	●	◓
Suspension	★	●	◒	●	★	●	○	●	●	◓	●	●	●	○	◓	○	●	●		◓	○	○	○	●
Brakes	★	●	○	●	★	●	○	○	○	●	●	●	◒	○	●	○	◓	◓		◒	●	◓	◓	●
Paint/Trim	★	●	◓	◓	★	◓	●	◓	◒	●	●	●	○	○	◓	●	●	●		●	●	○	◓	●
Body Integrity	★	◒	◒	●	★	◒	●	◓	◒	◒	◒	◒	●	●	●	●	●	●		◒	○	○	○	◓
Body Hardware	★	◓	◓	◓	★	◓	○	◓	●	◓	◒	◒	◓	◒	○	◒	○	◓		○	○	◓	◒	◓
Power Equipment	★	◓	○	●	★	●	◒	◒	◒	◒	●	●	◓	◓	○	●	○	●		●	◒	◓	◓	●
Audio System	★	●	◓	◓	★	○	◒	●	◓	◓	●	●	◒	◒	◒	◓	◓	○		○	●	◓	●	○
USED-CAR VERDICTS	★	○	○	◒	★	○	◒	○	○	●	○	●	●	○	◒	●	●	○		○	○	◓	◓	○
NEW-CAR PREDICTION	Average ○						Much worse than avg. ●						Much worse than avg. ●						Average ○					

TROUBLE SPOTS	Kia Optima (4-cyl.)						Kia Optima (turbo)						Kia Sedona						Kia Sorento (4-cyl.)					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	●	★	●	●	●	●			◒	◒	●	★	★	★	◓	●		★			●	●	●	◓
Engine, Minor	●	★	●	◓	●	●			◓	○	●	★	★	★	○	●		★			◓	●	◓	◓
Engine Cooling	●	★	●	●	●	●			◓	●	●	★	★	★	●	●		★			●	●	●	●
Trans., Major	○	★	●	●	●	●			●	●	●	★	★	★	●	●		★			●	●	●	●
Trans., Minor	●	★	●	●	●	●			○	●	●	★	★	★	○	●		★			○	●	●	●
Drive System	●	★	●	○	●	●			●	●	●	★	★	★	●	◓		★			◓	◓	●	●
Fuel System	●	★	◓	●	●	●			●	◓	●	★	★	★	●	●		★			◓	◓	◓	●
Electrical	◓	★	◓	◓	●	●			◒	◒	●	★	★	★	●	◒		★			○	◓	◓	●
Climate System	◓	★	◒	◓	●	●			●	●	◓	★	★	★	◒	◓		★			○	○	◓	●
Suspension	○	★	○	◓	●	●			○	◓	◓	★	★	★	○	○		★			◓	◓	●	●
Brakes	●	★	●	●	●	●			◓	●	●	★	★	★	◒	◒		★			○	●	●	●
Paint/Trim	◓	★	◓	◓	○	○			◒	●	○	★	★	★	○	●		★			○	●	●	●
Body Integrity	◒	★	●	◓	○	◓			○	●	○	★	★	★	◓	●		★			◒	○	●	●
Body Hardware	◓	★	○	○	◓	●			●	○	◓	★	★	★	●	●		★			●	○	●	◓
Power Equipment	○	★	◒	○	◓	●			●	●	●	★	★	★	●	●		★			●	●	◓	●
Audio System	○	★	◒	◓	○	◒			●	◒	○	★	★	★	●	◒		★			○	○	◒	◒
USED-CAR VERDICTS	○	★	◓	○	○	◓			◒	○	◓	★	★	★	●	●		★			○	○	◒	○
NEW-CAR PREDICTION	Average ○						Average ○						New						New					

TROUBLE SPOTS	Kia Sorento (V6)						Kia Soul						Kia Sportage						Lexus CT 200h					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	★		●	●	●	●		●	◓	●	●	●	●	★	●	●	●	★			●	●	●	★
Engine, Minor	★		◒	◓	◓	●		◓	●	●	●	●	●	★	●	●	●	★			●	●	●	★
Engine Cooling	★		●	●	●	●		●	●	●	●	●	●	★	●	●	●	★			●	●	●	★
Trans., Major	★		●	●	●	●		●	●	●	●	●	○	★	●	●	●	★			●	●	●	★
Trans., Minor	★		●	◓	●	●		●	●	●	●	●	●	★	○	●	●	★			●	●	●	★
Drive System	★		○	●	○	●		●	●	●	●	●	●	★	◓	◓	●	★			◓	●	●	★
Fuel System	★		○	◓	●	●		◓	●	◓	●	●	●	★	○	●	●	★			●	●	●	★
Electrical	★		●	○	○	◓		●	◓	◓	●	●	◓	★	◒	●	◓	★			●	●	◓	★
Climate System	★		○	○	○	●		●	◓	◓	●	●	◓	★	○	●	◓	★			●	●	●	★
Suspension	★		○	◓	●	●		○	○	●	●	●	○	★	○	○	◓	★			●	●	●	★
Brakes	★		○	●	●	●		○	○	●	●	●	○	★	○	◓	●	★			○	●	●	★
Paint/Trim	★		◒	◒	◓	◓		○	◓	◓	◓	●	●	★	○	◓	●	★			○	●	●	★
Body Integrity	★		○	◒	◓	●		○	○	◓	◓	●	◓	★	◓	○	◓	★			●	○	●	★
Body Hardware	★		◒	●	◒	◓		○	○	●	◓	●	◓	★	◓	◓	◓	★			●	●	◓	★
Power Equipment	★		◒	○	●	○		◒	●	○	◓	◓	○	★	◒	◓	◓	★			●	●	●	★
Audio System	★		◒	●	◒	○		●	○	○	◓	●	◓	★	●	◒	◒	★			○	○	●	★
USED-CAR VERDICTS	★		◒	○	●	○		◓	◓	●	◓	◓	◓	★	○	○	◓	★			●	●	●	★
NEW-CAR PREDICTION	New						Better than avg. ◓						Better than avg. ◓						Much better than avg. ●					

TROUBLE SPOTS	Lexus ES (V6)						Lexus ES 300h Hybrid						Lexus GS (6-cyl., V6)						Lexus GX					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	●	●	●	●	●	●					●	●	●	●	○		●	●	★	●	●	●	●	●
Engine, Minor	●	●	●	●	●	●					●	●	●	●	○		●	●	★	●	●	●	●	●
Engine Cooling	●	●	●	●	●	●					●	●	●	●	◓		●	●	★	●	●	●	●	●
Trans., Major	●	●	●	●	●	●					●	●	●	●	●		●	●	★	◓	●	●	●	●
Trans., Minor	●	●	●	●	●	●					●	●	●	●	●		●	●	★	◒	●	●	●	●
Drive System	●	●	●	●	●	●					●	●	○	●	◓		●	●	★	●	●	●	●	●
Fuel System	●	●	●	●	●	●					●	●	○	◓	◓		●	●	★	◓	●	◓	●	●
Electrical	●	●	◓	●	●	●					●	●	●	◓	◓		●	●	★	●	●	●	●	●
Climate System	◓	●	●	●	●	●					●	●	◓	◓	◓		●	●	★	●	●	●	●	●
Suspension	●	●	●	●	●	●					●	●	●	●	●		●	●	★	●	●	●	●	●
Brakes	●	●	●	●	●	●					●	●	●	●	●		●	●	★	●	●	●	●	●
Paint/Trim	●	●	●	●	●	●					●	●	●	●	●		●	●	★	●	●	●	●	●
Body Integrity	●	●	●	●	●	●					●	●	●	●	●		●	●	★	●	●	●	●	●
Body Hardware	●	●	●	●	◓	●					◓	●	●	●	●		●	●	★	○	●	○	●	●
Power Equipment	●	●	●	●	●	●					◓	●	●	●	◓		●	●	★	●	●	●	◓	●
Audio System	◓	●	◓	◓	◓	◓					◓	◓	◒	●	◓		◓	◓	★	◒	◓	◓	◓	◓
USED-CAR VERDICTS	●	●	●	●	●	●					●	●	○	◓	○		●	●	★	●	●	●	●	●
NEW-CAR PREDICTION	Much better than avg. ●						Much better than avg. ●						Much better than avg. ●						Much better than avg. ●					

TROUBLE SPOTS	Lexus IS 250 Sedan						Lexus LS						Lexus RX						Lexus RX Hybrid					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	●	●	◒	●	★	●	●	●	●	●	●	●	●	●	●	●	●	●		●	●	●	●	●
Engine, Minor	●	●	●	●	★	●	◓	●	●	●	●	●	◓	●	●	●	●	●		●	●	●	●	●
Engine Cooling	◓	●	●	●	★	●	●	●	●	●	●	●	●	●	●	●	●	●		●	●	●	●	●
Trans., Major	●	●	●	●	★	●	●	●	●	●	●	●	●	●	●	●	●	●		●	●	●	●	●
Trans., Minor	●	●	●	●	★	●	●	●	●	●	●	●	●	●	●	●	●	●		●	●	●	●	●
Drive System	●	○	●	●	★	●	●	●	●	●	●	●	●	●	●	●	●	●		●	●	●	●	●
Fuel System	●	●	◓	●	★	●	●	●	●	●	●	●	●	●	●	●	●	●		◓	○	●	●	◓
Electrical	●	◓	●	●	★	●	◓	●	◓	◓	●	●	◓	◓	◓	●	●	●		●	◓	●	●	●
Climate System	●	●	●	●	★	◓	●	●	●	●	◓	●	●	●	◓	●	●	●		●	◓	◓	◓	●
Suspension	◓	●	●	●	★	●	●	●	◓	◓	●	●	●	◓	◓	●	●	●		○	○	◓	●	●
Brakes	○	●	●	●	★	◒	○	○	○	◒	○	●	○	●	●	●	●	●		◓	◓	●	●	●
Paint/Trim	●	●	●	●	★	●	●	○	◓	●	●	●	●	◓	◓	●	●	●		◓	◓	●	●	●
Body Integrity	◓	○	●	●	★	●	◓	◓	◓	◓	◓	●	◓	◓	◓	◓	◓	●		●	◓	◓	●	●
Body Hardware	●	●	◓	●	★	●	◓	●	●	●	●	●	●	●	◒	◓	●	●		●	●	○	◓	●
Power Equipment	●	●	●	●	★	●	●	●	●	●	◓	●	◓	●	◓	●	●	●		●	◓	●	●	●
Audio System	●	●	◓	◓	★	●	●	●	●	●	○	◓	◓	○	◓	◓	◓	◓		◓	◓	◓	◓	◓
USED-CAR VERDICTS	◓	●	●	●	★	○	●	●	●	●	●	●	●	●	●	●	●	●		●	●	◓	●	●
NEW-CAR PREDICTION	Average ○						Much better than avg. ●						Much better than avg. ●						Much better than avg. ●					

TROUBLE SPOTS	Lincoln MKS						Lincoln MKX						Lincoln MKZ Hybrid						Lincoln MKZ, Zephyr (V6)					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	●	●	◓	★	●	★	●	●	●	●	●	●			●	●	●	●	●	●	●	●	●	★
Engine, Minor	●	●	●	★	●	★	●	●	◓	●	●	●			●	●	●	●	◓	●	◓	●	●	★
Engine Cooling	●	●	●	★	●	★	●	●	●	●	●	●			●	●	●	●	○	●	●	●	●	★
Trans., Major	●	●	●	★	●	★	●	◓	●	●	●	●			●	●	●	●	●	●	●	●	●	★
Trans., Minor	○	◓	○	★	●	★	○	◓	○	○	●	●			●	●	◓	●	○	●	◓	●	●	★
Drive System	◓	◓	●	★	●	★	◓	○	●	◓	●	●			●	●	●	●	◓	●	●	●	●	★
Fuel System	●	◓	◓	★	●	★	●	○	◓	◓	●	●			●	◓	◓	○	●	●	●	●	○	★
Electrical	○	◒	◓	★	●	★	●	○	◒	◓	●	●			○	◓	●	●	○	◒	●	●	●	★
Climate System	○	◒	●	★	◓	★	●	○	○	◓	●	●			●	◓	●	●	◓	●	◓	●	◓	★
Suspension	◓	○	●	★	◓	★	◓	◓	◓	◓	●	●			◒	●	◓	●	●	●	○	●	●	★
Brakes	◒	●	●	★	●	★	◓	○	○	○	◒	●			◓	●	●	◓	●	◓	○	◓	●	★
Paint/Trim	●	●	○	★	○	★	●	○	●	●	●	●			○	◓	◓	●	●	◓	●	●	●	★
Body Integrity	◓	●	○	★	◒	★	●	◒	●	◓	◒	●			◓	●	◒	◓	●	◓	○	◓	●	★
Body Hardware	◒	◓	◒	★	●	★	◓	◒	◒	●	○	●			○	◓	◒	◓	○	◒	○	●	●	★
Power Equipment	◓	◒	◒	★	○	★	●	◒	○	◓	●	●			○	◓	●	●	●	●	●	●	●	★
Audio System	◒	●	●	★	●	★	●	●	●	●	●	●			◒	◒	●	●	◒	○	◓	○	●	★
USED-CAR VERDICTS	◓	○	○	★	◒	★	●	○	○	◒	○	◓			●	●	○	◒	◓	◓	◓	●	○	★
NEW-CAR PREDICTION	Worse than avg. ◒						Average ○						Average ○						Average ○					

Mazda CX-5 (2.0L)						Mazda CX-5 (2.5L)						Mazda CX-7						Mazda CX-9						TROUBLE SPOTS	Mazda MX-5 Miata						Mazda Tribute (V6)						Mazda3 (2.0L)						Mazda3 (2.5L)					
'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'14	'15	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14		'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
				●	●					●	●	★	◒	◓	★			●	●	●	●	●	●	Engine, Major	●	●	●	●	●	★	◓	●	●				●	●	●	●	●	●	●	●	●	●	●	●
				●	●					●	●	★	○	●	★			◓	●	●	●	●	●	Engine, Minor	●	●	●	◓	●	★	●	◒	◓				◒	●	●	●	●	●	◓	●	●	●	●	●
				●	●					●	●	★	●	●	★			●	●	●	●	●	●	Engine Cooling	●	●	●	●	●	★	◓	●	●				●	●	●	●	●	●	●	●	●	◓	●	●
				●	●					●	●	★	●	◓	★			◓	○	◓	●	●	●	Trans., Major	●	●	●	●	●	★	○	○	◓				○	◓	●	●	●	●	◓	◓	●	●	●	●
				●	●					●	●	★	●	●	★			●	●	◓	●	●	●	Trans., Minor	●	●	●	●	○	★	●	●	○				◓	●	●	◓	●	●	●	●	●	◓	●	●
				●	●					●	◓	★	◓	◓	★			○	●	◒	○	●	●	Drive System	●	●	●	●	●	★	●	●	○				◓	●	●	●	●	●	◓	●	●	●	●	●
				●	●					●	●	★	◓	◓	★			●	●	◓	●	●	●	Fuel System	●	●	●	◓	◓	★	◒	●	◒				◒	●	●	●	●	●	◓	●	●	●	●	●
				●	●					●	●	★	○	●	★			●	●	●	●	●	●	Electrical	◓	○	◒	●	●	★	○	◒	◓				◒	○	●	◓	●	●	○	○	●	●	●	●
				●	●					●	●	★	◓	◒	★			◒	◓	○	●	●	●	Climate System	●	○	◓	●	●	★	●	◒	○				◒	◓	●	●	●	●	○	◓	●	●	●	●
				●	●					●	◓	★	●	●	★			◒	◓	◓	●	●	●	Suspension	●	◓	◒	●	●	★	●	○	○				◒	○	◓	●	●	●	○	○	○	●	●	●
				●	●					●	●	★	◓	◓	★			○	◒	◒	●	◓	●	Brakes	●	◓	◓	●	●	★	○	○	◓				○	○	○	●	◓	●	◓	◓	●	●	○	●
				●	●					●	●	★	●	○	★			○	◓	◓	◓	◓	●	Paint/Trim	●	◒	●	●	●	★	◓	◒	○				◓	◓	●	◓	●	●	◓	○	●	●	●	●
				◒	◓					◓	○	★	◓	○	★			○	◓	◓	○	◓	●	Body Integrity	◓	●	●	◓	●	★	◒	◒	◒				◓	◓	○	○	◓	◓	●	◓	◓	◓	◓	◓
				○	●					◓	◓	★	◓	●	★			○	◓	◓	○	◒	◓	Body Hardware	◓	○	●	◓	○	★	○	○	◓				◓	◓	◓	◓	●	●	◓	◓	◓	◓	●	●
				◓	◓					●	●	★	◓	○	★			○	◓	◓	◓	◓	●	Power Equipment	●	●	●	●	●	★	◓	○	●				○	◓	●	●	●	●	◓	○	●	●	●	●
				○	○					◒	◒	★	◓	●	★			◓	◓	●	●	●	●	Audio System	●	○	◓	●	●	★	◓	○	◒				●	◓	◓	◓	◓	◒	●	◓	◓	◓	○	●
				○	◓					●	◓	★	◓	◓	★			○	○	○	○	○	◓	USED-CAR VERDICTS	●	●	●	●	●	★	◒	●	○				○	◓	●	◓	●	◓	●	◓	●	●	●	○
Better than avg. ◓						Much better than avg. ●						Discontinued						Better than avg. ◓						NEW-CAR PREDICTION	Much better than avg. ●						Discontinued						Better than avg. ◓						Average ○					

Mazda5						Mazda6						Mercedes-Benz C-Class (4-cyl.)						Mercedes-Benz C-Class (V6)						TROUBLE SPOTS	Mercedes-Benz CLA 250						Mercedes-Benz E-Class Sedan (V6)						Mercedes-Benz GL-Class						Mercedes-Benz GLK (V6)					
'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14		'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
●	●		●	●	★	●	●	●	●	★	●				●	●	●	◒	●	●	●	●	●	Engine, Major						◓	●	◓	●	●	●	●	★	●	◓	●	●	●		●	◓	◓	●	●
◒	◓		●	●	★	●	●	●	●	★	●				●	●	●	◓	●	●	◓	●	●	Engine, Minor						◓	○	◓	●	◓	●	●	★	★	○	◓	◓	●		◒	◓	◓	●	●
●	●		●	●	★	◓	●	●	●	★	●				●	●	●	●	◓	◓	●	●	●	Engine Cooling						●	◓	●	◓	●	●	●	★	★	●	●	○	●		◓	○	●	●	●
○	●		●	●	★	◓	●	●	●	★	●				●	●	●	●	◓	●	●	●	●	Trans., Major						●	○	●	●	●	●	●	★	★	●	●	●	●		●	●	●	●	●
◓	●		◓	◓	★	◓	●	●	●	★	●				●	●	●	●	◓	●	●	●	○	Trans., Minor						◓	○	◓	○	●	◓	◓	★	★	○	●	●	●		●	●	●	●	◓
◒	◓		●	●	★	●	●	●	●	★	●				●	●	●	●	○	●	◓	●	●	Drive System						●	●	◒	●	◓	●	●	★	★	●	●	◓	●		◓	◓	●	●	●
◓	○		◓	◓	★	●	●	●	●	★	●				●	◓	●	○	●	●	○	◓	●	Fuel System						○	●	○	●	●	●	●	★	★	○	◓	◓	○		●	◓	○	●	●
◓	◓		●	◓	★	○	○	●	◓	★	●				◒	◓	●	●	○	◓	○	●	●	Electrical						◒	◓	◒	○	◓	●	●	★	★	●	●	●	●		●	●	◓	◓	●
◓	◓		●	◓	★	○	●	◓	●	★	●				◒	●	●	●	◓	◓	◓	○	●	Climate System						◓	◓	○	○	◓	●	●	★	★	◓	◓	○	●		●	●	●	●	●
●	●		○	◓	★	◓	●	◓	●	★	●				●	◓	●	○	◓	◓	●	●	●	Suspension						●	●	○	●	●	●	●	★	★	●	●	●	●		◓	◓	◓	◓	●
◒	◒		●	○	★	○	○	●	○	★	●				◒	●	●	○	◓	◓	◒	◓	◒	Brakes						◓	●	◓	●	●	○	●	★	★	○	●	●	◒		◓	●	●	◓	◓
◒	○		●	●	★	○	○	●	●	★	●				●	●	●	◓	●	◓	◓	◓	●	Paint/Trim						○	◓	○	○	◓	●	●	★	★	●	●	◓	◓		○	●	○	●	●
●	●		◓	○	★	◓	◒	●	○	★	◓				◓	●	◓	○	○	◓	●	◓	●	Body Integrity						●	○	◓	◓	◓	◓	●	★	★	◓	◓	◒	●		◓	◓	○	◓	◓
○	◓		●	●	★	○	○	●	◒	★	●				◓	●	●	◓	◓	◓	◒	●	●	Body Hardware						◓	○	○	○	◓	●	●	★	★	●	●	○	○		◒	○	○	○	●
○	◒		◓	◓	★	●	◒	◓	●	★	●				◓	●	●	●	◒	○	◓	●	●	Power Equipment						●	◒	◓	◓	○	◓	●	★	★	◓	◒	◓	◒		○	●	◒	◓	●
◓	○		●	●	★	●	◓	◓	●	★	◒				◒	◓	◓	◒	●	◒	○	○	◓	Audio System						◒	○	◒	○	○	◓	◓	★	★	○	○	○	○		○	●	○	◓	●
◒	○		◓	○	★	◓	◓	◓	●	★	●				◓	●	●	◒	○	◓	○	○	○	USED-CAR VERDICTS						●	○	○	◓	◓	○	◓	★	★	◒	○	●	●		○	○	○	●	◓
Better than avg. ◓						Much better than avg. ●						New						New						NEW-CAR PREDICTION	Much worse than avg. ●						Better than avg. ◓						Much worse than avg. ●						Better than avg. ◓					

Mercedes-Benz M-Class (nondiesel)						Mercedes-Benz S-Class						Mercury Milan (V6)						Mini Cooper						TROUBLE SPOTS	Mini Cooper S						Mini Countryman						Mitsubishi Outlander						Nissan Altima Sedan (4-cyl.)					
'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14		'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
○	●	●	●	●	●	★	★	★	●	●	●	●	◓	●				●	○	●	◓	●	★	Engine, Major	●	●	◓	●	●	★			◓	●	●	●	★	●	●	●	●	★	●	●	●	●	●	●
●	●	◓	●	●	●	★	★	★	●	●	●	●	○	◓				●	●	◒	◒	◓	★	Engine, Minor	●	●	●	●	●	★			●	●	◓	●	★	●	●	●	●	★	◓	◓	●	●	◓	●
◓	◓	●	●	●	●	★	★	★	●	○	●	●	●	●				●	◒	○	●	●	★	Engine Cooling	●	●	●	●	●	★			●	●	◓	●	★	●	●	●	●	★	●	●	●	●	●	●
◓	●	●	●	●	●	★	★	★	◓	●	◓	●	◓	●				◓	●	●	●	●	★	Trans., Major	●	◓	●	◓	●	★			●	○	●	●	★	●	●	●	●	★	○	●	●	●	●	●
●	◓	●	◓	●	●	★	★	★	●	●	●	●	●	○				○	●	●	◓	●	★	Trans., Minor	◓	●	●	●	●	★			●	●	○	●	★	●	●	●	●	★	●	◓	●	●	◓	●
◓	○	●	◓	●	●	★	★	★	◓	●	●	●	○	◓				◓	●	◓	●	●	★	Drive System	●	●	●	●	●	★			●	◓	●	●	★	●	●	●	●	★	◓	●	◓	●	◓	●
●	○	◓	○	◓	●	★	★	★	◒	●	●	●	●	●				●	●	●	●	○	★	Fuel System	●	●	●	◒	●	★			●	●	◒	●	★	●	●	●	●	★	●	●	○	●	●	●
●	○	○	◓	◓	●	★	★	★	○	◓	●	◓	●	●				○	●	◒	●	●	★	Electrical	○	○	●	◓	◓	★			●	◒	○	●	★	○	◓	★	●	★	●	●	◒	○	◓	◓
◓	●	●	◓	●	●	★	★	★	◓	◓	●	◓	○	○				○	◓	○	●	●	★	Climate System	●	◓	◓	◓	◓	★			◓	◒	◓	●	★	◒	◓	★	●	★	◓	◓	◓	◓	◓	●
◒	●	●	◓	◓	●	★	★	★	●	○	●	◓	◓	○				◓	◒	◓	○	●	★	Suspension	○	●	●	●	●	★			●	○	●	◓	★	●	●	★	●	★	○	○	◓	●	●	●
◒	◒	◓	◒	◓	◓	★	★	★	●	●	◒	○	○	●				●	●	●	●	●	★	Brakes	◒	○	◒	○	●	★			●	○	◓	◓	★	○	●	★	●	★	◒	◒	●	○	○	●
●	◓	◓	○	◓	●	★	★	★	●	●	◓	○	○	●				◓	○	◒	◒	◒	★	Paint/Trim	●	●	○	◒	●	★			●	◓	◓	●	★	○	○	★	●	★	◓	◓	◓	◓	◓	◓
●	○	○	○	○	◓	★	★	★	●	●	◒	●	◓	◓				○	●	●	◒	●	★	Body Integrity	●	●	◒	●	◒	★			◒	●	◓	◓	★	◓	◓	★	◒	★	○	○	○	●	●	○
◒	●	◓	●	◒	◓	★	★	★	◓	○	◒	○	○	◓				●	◒	○	◒	○	★	Body Hardware	◒	●	○	●	○	★			◒	○	◓	◓	★	◓	◓	★	●	★	◓	○	○	○	○	◓
◒	◓	◒	○	○	○	★	★	★	◓	○	●	●	◓	○				◒	○	◓	●	◓	★	Power Equipment	○	○	◒	◓	●	★			○	◓	○	○	★	◒	◓	★	●	★	●	○	○	◓	◓	●
◒	○	○	◒	◓	◓	★	★	★	●	○	◒	◓	○	○				●	○	●	○	◓	★	Audio System	◓	◓	◓	◒	◓	★			○	○	○	○	★	◓	●	★	●	★	◓	●	◓	◓	○	●
○	○	◓	◒	○	◒	★	★	★	○	◒	●	●	◒	○				●	●	◒	●	○	★	USED-CAR VERDICTS	●	●	●	●	◓	★			●	●	◒	○	★	◓	●	★	●	★	○	○	○	◓	◒	◒
Worse than avg. ◒						Much worse than avg. ●						Discontinued						NA						NEW-CAR PREDICTION	NA						Much worse than avg. ●						NA						Worse than avg. ◒					

● Better ◒ ◒ ○ Avg. ◒ ● Worse

TROUBLE SPOTS	Nissan Altima Sedan (V6)						Nissan Frontier						Nissan Juke						Nissan Leaf					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	★	◒	●	●	●	★	●	●	●	●	●	●			●	●	◒	★			●	●	●	●
Engine, Minor	★	●	●	●	●	★	◒	●	◒	●	●	●			◒	◒	●	★			●	●	●	●
Engine Cooling	★	●	●	●	●	★	◒	○	●	●	●	●			●	◒	●	★			●	●	●	●
Trans., Major	★	●	●	●	◒	★	◒	◒	◒	●	●	●			●	●	●	★			●	○	●	●
Trans., Minor	★	◒	●	◒	○	★	◒	◒	●	●	●	●			●	●	●	★			●	●	●	●
Drive System	★	●	●	◒	●	★	◒	◒	●	●	●	●			●	●	●	★			●	●	◒	●
Fuel System	★	●	◒	◒	●	★	◒	●	●	●	◒	◒			○	●	●	★			◒	●	●	●
Electrical	★	◒	●	◒	◒	★	◒	○	○	●	●	●			●	○	●	★			●	○	◒	◒
Climate System	★	●	●	◒	◒	★	◒	○	◒	◒	◒	●			◒	●	●	★			◒	◒	●	◒
Suspension	★	○	●	◒	◒	★	○	●	●	●	●	●			●	●	●	★			◒	●	◒	●
Brakes	★	○	●	◒	◒	★	○	○	◒	◒	○	◒			◒	●	●	★			○	◒	◒	●
Paint/Trim	★	◒	◒	●	◒	★	◒	◒	●	●	◒	●			○	◒	●	★			●	●	●	●
Body Integrity	★	○	○	◒	●	★	○	◒	○	○	○	●			●	○	○	★			●	●	●	●
Body Hardware	★	◒	●	○	●	★	●	●	●	○	●	◒			◒	◒	◒	★			●	◒	◒	●
Power Equipment	★	○	◒	○	○	★	◒	◒	◒	◒	●	●			○	●	●	★			◒	●	●	●
Audio System	★	○	◒	○	◒	★	●	●	●	●	◒	◒			◒	●	●	★			○	●	●	◒
USED-CAR VERDICTS	★	◒	○	○	●	★	○	○	●	◒	○	◒			◒	○	●	★			●	◒	○	◒
NEW-CAR PREDICTION	Much worse than avg. ●						Average ○						Average ○						Better than avg. ◒					

TROUBLE SPOTS	Nissan Maxima						Nissan Murano						Nissan Pathfinder						Nissan Quest					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	●	●	●	●	●	●	○	◒	●	●	●	●	★	●	●	●	●	●	★		★	●	●	★
Engine, Minor	◒	○	●	●	●	●	◒	◒	●	●	●	●	★	●	●	●	●	●	★		★	●	●	★
Engine Cooling	●	●	●	●	●	●	◒	●	●	●	●	●	★	●	●	●	●	●	★		★	●	●	★
Trans., Major	●	◒	◒	●	●	●	●	◒	●	●	●	●	★	●	●	●	●	◒	★		★	●	●	★
Trans., Minor	●	●	●	●	●	●	●	●	◒	●	●	●	★	●	●	●	●	○	★		★	●	●	★
Drive System	◒	◒	●	●	●	◒	◒	◒	◒	●	●	●	★	○	◒	●	○	●	★		★	●	●	★
Fuel System	●	◒	◒	◒	●	●	◒	●	●	●	●	●	★	◒	◒	●	●	●	★		★	●	●	★
Electrical	●	●	●	◒	●	●	○	●	◒	◒	●	●	★	◒	◒	●	●	●	★		★	◒	●	★
Climate System	◒	○	●	○	●	●	◒	●	◒	◒	●	●	★	○	○	○	◒	●	★		★	◒	●	●
Suspension	●	○	○	◒	●	●	○	○	●	◒	●	●	★	○	◒	○	◒	●	★		★	●	●	★
Brakes	○	○	●	◒	●	●	◒	○	◒	●	●	●	★	●	○	●	○	●	★		★	○	●	★
Paint/Trim	○	●	●	◒	●	●	◒	◒	◒	●	●	●	★	◒	●	○	◒	◒	★		★	●	○	★
Body Integrity	◒	◒	◒	○	◒	◒	○	◒	◒	◒	●	◒	★	●	○	◒	●	●	★		★	◒	●	★
Body Hardware	○	○	◒	◒	◒	●	◒	◒	◒	○	◒	◒	★	○	○	○	●	○	★		★	◒	◒	★
Power Equipment	●	○	●	◒	●	●	◒	◒	◒	◒	◒	●	★	○	●	◒	○	●	★		★	○	◒	★
Audio System	○	◒	◒	◒	●	○	○	◒	◒	◒	◒	○	★	○	◒	◒	◒	◒	★		★	○	◒	★
USED-CAR VERDICTS	○	○	○	◒	●	◒	○	○	◒	◒	◒	○	★	○	○	◒	●	●	★		★	○	◒	★
NEW-CAR PREDICTION	Better than avg. ◒						New						Much worse than avg. ●						Average ○					

TROUBLE SPOTS	Nissan Rogue						Nissan Sentra						Nissan Versa Hatchback, Note						Nissan Xterra					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	●	●	●	●	●	●	●	●	●	●	●	★	●	◒	○	●		●	●	●	●	●	●	★
Engine, Minor	◒	◒	●	●	●	●	●	●	◒	●	●	★	○	◒	◒	●		●	◒	◒	●	●	◒	★
Engine Cooling	●	●	●	●	●	●	●	●	●	●	●	★	●	●	●	●		●	○	●	●	◒	●	★
Trans., Major	◒	◒	●	●	●	●	●	●	●	●	◒	★	●	◒	●	●		●	○	●	●	●	●	★
Trans., Minor	◒	○	●	●	●	●	●	●	●	●	○	★	●	◒	◒	●		●	●	●	●	●	●	★
Drive System	◒	◒	●	●	●	●	○	◒	◒	●	●	★	●	●	○	◒		●	◒	●	○	●	○	★
Fuel System	○	●	◒	◒	●	●	●	●	◒	●	●	★	◒	●	◒	◒		◒	○	●	●	●	●	★
Electrical	◒	◒	◒	●	●	●	○	◒	◒	●	◒	★	○	◒	●	◒		●	◒	◒	◒	◒	●	★
Climate System	○	●	◒	◒	◒	●	○	◒	◒	●	○	★	◒	◒	○	○		◒	○	●	○	●	◒	★
Suspension	◒	◒	●	◒	●	●	◒	●	◒	◒	○	★	◒	●	◒	○		●	○	◒	◒	●	●	★
Brakes	◒	○	○	◒	●	●	◒	◒	●	◒	●	★	◒	◒	●	◒		◒	◒	◒	◒	◒	●	★
Paint/Trim	○	○	◒	○	◒	●	◒	○	●	○	◒	★	●	◒	◒	◒		◒	●	○	◒	●	◒	★
Body Integrity	◒	○	◒	◒	◒	○	○	◒	○	○	●	★	◒	◒	◒	◒		◒	◒	●	◒	◒	●	★
Body Hardware	○	●	◒	○	◒	◒	○	○	○	◒	●	★	●	○	●	○		◒	◒	●	◒	◒	◒	★
Power Equipment	○	◒	◒	◒	●	●	◒	○	○	●	○	★	◒	●	◒	●		●	○	◒	◒	●	●	★
Audio System	●	◒	○	◒	◒	○	●	●	◒	◒	○	★	○	●	◒	●		◒	◒	●	◒	◒	●	★
USED-CAR VERDICTS	○	◒	◒	◒	◒	○	◒	○	○	◒	●	★	○	○	○	○		○	○	●	◒	◒	○	★
NEW-CAR PREDICTION	Average ○						Much worse than avg. ●						Average ○						Better than avg. ◒					

TROUBLE SPOTS	Porsche 911						Porsche Cayenne						Scion FR-S						Scion xB					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	●	★	★	●	●	★	★	★	★	●	●	●					●	★	●	●	●	●	●	★
Engine, Minor	●	★	★	●	◒	★	★	★	★	●	●	●					●	★	●	●	●	●	●	★
Engine Cooling	●	★	★	●	◒	★	★	★	★	◒	●	●					●	★	◒	◒	●	●	●	★
Trans., Major	●	★	★	●	●	★	★	★	★	●	●	●					●	★	●	●	●	●	●	★
Trans., Minor	●	★	★	●	●	★	★	★	★	●	●	●					◒	★	●	●	●	●	●	★
Drive System	●	★	★	●	●	★	★	★	★	●	●	●					●	★	●	●	●	●	●	★
Fuel System	◒	★	★	●	●	★	★	★	★	●	◒	◒					●	★	●	●	●	●	●	★
Electrical	●	★	★	●	●	★	★	★	★	●	●	●					●	★	◒	●	●	●	●	★
Climate System	●	★	★	●	○	★	★	★	★	●	●	●					●	★	◒	◒	●	●	●	★
Suspension	●	★	★	●	●	★	★	★	★	●	●	◒					○	★	○	◒	◒	◒	●	★
Brakes	●	★	★	○	●	★	★	★	★	●	●	●					●	★	○	◒	◒	●	●	★
Paint/Trim	●	★	★	●	●	★	★	★	★	●	●	●					○	★	◒	●	◒	◒	●	★
Body Integrity	◒	★	★	◒	●	★	★	★	★	◒	◒	○					●	★	○	◒	◒	●	●	★
Body Hardware	●	★	★	○	◒	★	★	★	★	◒	◒	◒					●	★	●	◒	●	◒	●	★
Power Equipment	●	★	★	●	●	★	★	★	★	◒	◒	●					◒	★	●	●	◒	●	●	★
Audio System	○	★	★	○	◒	★	★	★	★	○	●	●					●	★	◒	●	●	○	○	★
USED-CAR VERDICTS	●	★	★	◒	○	★	★	★	★	○	●	○					●	★	●	●	●	●	●	★
NEW-CAR PREDICTION	Average ○						Better than avg. ◒						Much worse than avg. ●						Much better than avg. ●					

TROUBLE SPOTS	Subaru BRZ						Subaru Forester (nonturbo)						Subaru Forester (turbo)						Subaru Impreza					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major					●	★	○	●	◒	●	●	●	●	○	★	★	★	●	○	●	●	◒	●	●
Engine, Minor					●	★	◒	◒	◒	◒	●	●	◒	◒	★	★	★	●	●	●	●	○	●	●
Engine Cooling					●	★	●	●	●	●	●	●	●	●	★	★	★	●	●	●	●	●	●	●
Trans., Major					●	★	◒	●	●	●	●	●	◒	●	★	★	★	●	◒	●	●	●	●	●
Trans., Minor					◒	★	◒	◒	●	●	●	●	◒	◒	★	★	★	●	●	●	●	●	●	●
Drive System					●	★	○	◒	●	●	●	●	◒	◒	★	★	★	●	◒	●	●	●	●	●
Fuel System					○	★	◒	◒	◒	◒	●	●	◒	○	★	★	★	◒	◒	●	●	◒	●	●
Electrical					○	★	◒	◒	●	●	●	●	◒	◒	★	★	★	◒	○	●	●	●	●	●
Climate System					●	★	○	◒	●	●	●	●	◒	●	★	★	★	●	○	●	●	●	●	●
Suspension					◒	★	◒	◒	●	●	●	●	○	◒	★	★	★	●	◒	◒	●	●	◒	●
Brakes					●	★	◒	○	◒	◒	●	●	◒	○	★	★	★	●	◒	◒	●	●	●	●
Paint/Trim					○	★	◒	◒	◒	◒	●	●	◒	○	★	★	★	●	●	◒	○	◒	●	●
Body Integrity					●	★	○	○	◒	○	○	◒	○	◒	★	★	★	○	●	○	◒	◒	●	●
Body Hardware					●	★	◒	◒	○	○	○	◒	◒	○	★	★	★	●	◒	◒	○	○	●	●
Power Equipment					●	★	◒	◒	◒	●	●	●	◒	◒	★	★	★	◒	◒	◒	◒	◒	●	●
Audio System					●	★	◒	●	◒	◒	◒	○	●	●	★	★	★	◒	●	◒	○	◒	●	●
USED-CAR VERDICTS					●	★	○	◒	◒	◒	◒	●	○	◒	★	★	★	●	○	◒	◒	○	◒	●
NEW-CAR PREDICTION	Much worse than avg. ●						Much better than avg. ●						Better than avg. ◒						Better than avg. ◒					

TROUBLE SPOTS	Subaru Impreza WRX/STi						Subaru Legacy (4-cyl.)						Subaru Outback (4-cyl.)						Subaru Outback (6-cyl.)					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	★	★	●	●	●	●	◒	●	●	●	●	●	◒	●	●	●	●	●	★	◒	●	●	●	●
Engine, Minor	★	★	◒	●	●	●	◒	●	●	●	●	●	○	●	●	●	◒	●	★	○	◒	◒	●	●
Engine Cooling	★	★	●	●	●	●	◒	●	●	●	●	●	●	●	●	●	●	●	★	◒	●	●	●	●
Trans., Major	★	★	◒	●	○	●	◒	●	●	●	●	●	●	●	●	●	●	●	★	●	●	●	●	●
Trans., Minor	★	★	◒	●	○	○	●	●	●	●	●	●	◒	●	●	●	●	●	★	◒	◒	○	●	●
Drive System	★	★	●	●	●	●	●	●	●	●	●	●	○	●	●	●	●	●	★	●	●	●	●	●
Fuel System	★	★	◒	●	●	●	◒	●	◒	◒	●	●	◒	●	◒	◒	●	●	★	●	◒	○	●	●
Electrical	★	★	○	●	●	●	○	●	●	◒	●	●	◒	●	●	●	●	●	★	◒	○	◒	●	●
Climate System	★	★	●	●	●	●	●	◒	◒	●	●	●	◒	◒	●	●	●	●	★	●	●	●	●	●
Suspension	★	★	◒	◒	●	●	◒	◒	●	●	●	●	◒	◒	●	●	●	●	★	◒	◒	●	◒	●
Brakes	★	★	●	◒	●	●	◒	◒	◒	◒	●	●	○	○	◒	●	●	●	★	◒	●	◒	●	●
Paint/Trim	★	★	●	●	◒	●	◒	◒	◒	○	●	●	◒	◒	◒	●	●	●	★	●	◒	◒	●	●
Body Integrity	★	★	●	●	●	○	◒	●	○	○	◒	●	○	◒	◒	◒	◒	◒	★	◒	◒	◒	◒	●
Body Hardware	★	★	◒	◒	◒	●	◒	●	◒	◒	◒	●	◒	◒	◒	○	◒	●	★	◒	○	○	○	●
Power Equipment	★	★	◒	◒	●	●	◒	●	◒	●	●	●	◒	◒	◒	◒	●	●	★	○	○	◒	●	●
Audio System	★	★	●	○	○	●	●	◒	◒	◒	◒	●	◒	◒	◒	◒	◒	◒	★	○	○	○	○	○
USED-CAR VERDICTS	★	★	◒	○	◒	●	○	●	◒	●	●	●	◒	●	●	●	◒	●	★	◒	◒	◒	◒	◒
NEW-CAR PREDICTION	New						Better than avg. ◒						Better than avg. ◒						Better than avg. ◒					

TROUBLE SPOTS	Subaru XV Crosstrek						Tesla Model S						Toyota 4Runner (V6)						Toyota Avalon					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major					◉	◉				◉	◉	◉	◓	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉
Engine, Minor					◉	◉				◉	◉	◉	◓	◉	◉	◉	◉	◉	◓	◉	◉	◉	◉	◉
Engine Cooling					◉	◉				◉	◉	◉	◓	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉
Trans., Major					◉	◉				◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉
Trans., Minor					◉	◉				◉	◉	◉	◓	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉
Drive System					◉	◉				○	◓	◉	◒	◓	◓	◓	◓	◓	◉	◉	◉	◉	◉	◉
Fuel System					◉	◉				◉	◉	◉	◓	◓	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉
Electrical					◉	◉				○	○	◉	◉	◉	◓	◉	◉	◉	◓	◓	◉	◉	◓	◉
Climate System					◉	◉				◉	◉	◓	◉	◓	◓	◉	◉	◉	◓	◉	◉	◉	◓	◓
Suspension					◉	◉				◓	◉	◉	○	◓	◓	◉	◉	◉	○	○	○	◓	◉	◉
Brakes					◉	◉				◓	◉	◉	◒	○	○	◓	◓	◉	◓	◓	◉	◓	◉	◉
Paint/Trim					◓	◉				◓	◉	◉	○	◓	○	◉	◉	◉	◓	◒	◓	◓	○	◓
Body Integrity					○	◉				●	●	○	◓	◉	◉	◓	◓	◓	◓	◓	◓	◓	◒	○
Body Hardware					○	◉				●	●	○	◓	◓	○	◓	◓	◉	◓	◉	◓	◓	○	○
Power Equipment					◉	◉				◉	◓	◓	◓	◉	◉	◉	◉	◉	◒	◒	○	◓	◉	◉
Audio System					○	◓				◉	◓	◒	◉	○	◓	◉	◓	○	○	○	◓	◓	◓	○
USED-CAR VERDICTS					◓	◉				○	○	○	◓	◉	◉	◉	◉	◓	◓	◉	◉	◉	◓	○
NEW-CAR PREDICTION	Much better than avg. ◉						Average ○						Much better than avg. ◉						Average ○					

TROUBLE SPOTS	Toyota Avalon Hybrid						Toyota Camry (4-cyl.)						Toyota Camry (V6)						Toyota Camry Hybrid					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major					◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉
Engine, Minor					◉	◉	◓	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉
Engine Cooling					◉	◉	●	◉	◉	◉	◉	◉	○	◉	◉	◉	◉	◉	●	◉	◉	◉	◉	◉
Trans., Major					◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉
Trans., Minor					◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉
Drive System					◉	◉	◓	◉	◉	◉	◉	◉	◓	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉
Fuel System					◉	◉	◉	◉	◉	◉	◉	◉	◓	◉	◉	◉	◉	◉	◓	◉	◓	◉	◉	◉
Electrical					◉	◉	◓	◉	◓	◉	◉	◉	◓	◓	◉	◓	◉	◉	◉	◉	○	◉	◉	◉
Climate System					◉	◉	◉	◓	◉	◉	◓	◉	◉	◉	◉	◓	◉	◉	◉	◉	◓	◓	◉	◉
Suspension					◉	◉	○	◓	◓	◉	◉	◉	◓	◓	◓	◉	◉	◉	◓	◓	◉	◉	◉	◉
Brakes					◉	◉	○	○	◓	◓	◉	◉	○	◓	◓	◓	◉	◉	◉	◉	◓	◉	◉	◉
Paint/Trim					○	◓	◓	◓	◓	◓	◓	◉	◓	◓	◓	◓	◉	◓	◉	◉	◉	◓	◉	◉
Body Integrity					○	◉	○	◓	◓	○	◓	◉	○	◓	◒	●	●	◉	◓	◓	◓	○	◓	◉
Body Hardware					○	◓	◓	◉	◓	◓	◓	◓	◓	◉	◓	◓	◒	◉	◓	◉	◉	◓	◉	◉
Power Equipment					◉	◉	◉	◉	◉	◉	◓	◉	◓	◉	◓	◉	◉	◉	◉	◓	◓	◉	◉	◉
Audio System					○	○	◓	◉	◉	◓	◓	◉	◓	◉	◓	○	◓	○	○	◓	○	○	◓	○
USED-CAR VERDICTS					◓	◓	○	◉	◉	◉	◓	◉	◓	◉	◉	◉	◉	◉	◓	◓	◉	◉	◉	◉
NEW-CAR PREDICTION	Better than avg. ◓						Much better than avg. ◉						Better than avg. ◓						Much better than avg. ◉					

TROUBLE SPOTS	Toyota Corolla						Toyota FJ Cruiser						Toyota Highlander (4-cyl.)						Toyota Highlander (V6)					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	◉	◉	◉	◉	◉	◉	★	◉	★	◉	◉	★	◉	◉	◉	◉	◉	★	◉	◉	◉	◉	◉	◉
Engine, Minor	◓	◉	◉	◉	◉	◉	★	◉	★	◉	◉	★	◉	◉	◉	◉	◉	★	◉	◉	◉	◉	◉	◉
Engine Cooling	●	◉	◉	◉	◉	◉	★	◉	★	◉	◉	★	◉	◉	◉	◉	◉	★	○	◉	◉	◉	◉	◉
Trans., Major	◉	◉	◉	◉	◉	◉	★	◉	★	◉	◉	★	◉	◉	◉	◉	◉	★	◉	◉	◉	◉	◉	◉
Trans., Minor	◓	◉	◓	◉	◉	◉	★	◉	★	◉	◓	★	◉	◉	◉	◉	◉	★	◉	◉	◉	◉	◉	◉
Drive System	◉	◉	◉	◉	◉	◉	★	◉	★	◉	◉	★	◉	◉	◉	◉	◉	★	◉	◉	◉	◉	◉	◉
Fuel System	◉	◉	◓	◉	◉	◉	★	◉	★	◉	◉	★	◉	◉	◉	◉	◉	★	◉	◉	◉	◉	◉	◉
Electrical	○	◓	◉	◉	◉	◉	★	◉	★	◓	◉	★	◉	◉	◓	◉	◉	★	◉	◓	◉	◉	◉	◉
Climate System	◉	◉	◉	◉	◉	◉	★	◉	★	◉	◉	★	◉	◉	○	◉	◉	★	◉	◉	◉	◉	◉	◉
Suspension	◓	◉	◉	◉	◉	◉	★	◉	★	◉	◉	★	◉	○	◉	◉	◉	★	◓	◓	◓	◉	◉	◉
Brakes	○	○	○	○	◉	◉	★	◉	★	◉	◉	★	◉	◓	◉	◉	◉	★	◓	◓	◓	◉	◉	◉
Paint/Trim	○	◓	○	◓	◓	◉	★	◓	★	◉	◓	★	◓	○	○	○	○	★	◉	○	○	○	◓	◉
Body Integrity	○	◓	◓	◓	○	◉	★	◉	★	◉	◉	★	◓	○	◉	○	○	★	◓	○	○	○	○	◉
Body Hardware	◓	◉	◓	◓	○	◉	★	○	★	●	◓	★	○	◒	●	◉	◉	★	○	●	●	○	◓	◉
Power Equipment	◉	◉	◓	◉	◉	◉	★	◓	★	◉	◉	★	◓	◓	◉	○	◓	★	◓	◓	◉	◉	◉	◉
Audio System	◓	○	◓	◓	◉	◓	★	◉	★	◓	◉	★	◒	◉	◉	○	◉	★	○	○	◓	◓	◓	◉
USED-CAR VERDICTS	◓	◉	◉	◉	◓	◓	★	◉	★	◓	◉	★	◉	◉	◉	◉	◉	★	◉	◉	◓	◉	◉	◉
NEW-CAR PREDICTION	Better than avg. ◓						Discontinued						NA						Much better than avg. ◉					

TROUBLE SPOTS	Toyota Highlander Hybrid						Toyota Matrix						Toyota Prius						Toyota Prius C					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	◉	◉	◉	◉	◉	★	◉	◉	★	★	★		◉	◉	◉	◉	◉	◉				◉	◉	◉
Engine, Minor	◉	◉	◉	◉	◉	★	◓	◓	★	★	★		◉	◉	◉	◉	◉	◉				◉	◉	◉
Engine Cooling	◓	◓	◉	◉	◉	★	○	◉	★	★	★		○	◉	◉	◉	◉	◉				◉	◉	◉
Trans., Major	◉	◉	◉	◉	◉	★	◉	◉	★	★	★		◉	◉	◉	◉	◉	◉				◉	◉	◉
Trans., Minor	◉	◉	◉	◉	◉	★	◉	◉	★	★	★		◉	◉	◉	◉	◉	◉				◉	◉	◉
Drive System	◓	◉	◓	◒	◓	★	◓	◓	★	★	★		◉	◉	◉	◉	◉	◉				◉	◉	◉
Fuel System	◉	◉	◉	◉	◉	★	◓	◓	★	★	★		◓	◉	◉	◉	◉	◉				◉	◉	◉
Electrical	●	●	◒	●	◓	★	◓	◓	★	★	★		●	○	○	◓	◓	◉				◉	◉	◓
Climate System	◉	◓	◉	◉	◉	★	◓	◉	★	★	★		◉	◉	◉	◉	◉	◉				◉	◉	◉
Suspension	◓	◓	◓	◉	◉	★	◓	◉	★	★	★		◓	◉	◉	◉	◉	◉				◉	◉	◉
Brakes	◉	◉	◉	◉	◉	★	○	●	★	★	★		◉	◓	◉	◉	◉	◉				◉	◉	◉
Paint/Trim	◉	◓	○	◓	◉	★	●	○	★	★	★		◓	◓	◉	◉	◉	◉				◓	◉	◉
Body Integrity	◓	◓	◉	◉	◓	★	◒	○	★	★	★		◓	◓	◓	◓	◓	◉				◉	◉	◓
Body Hardware	◓	○	◓	○	◉	★	○	◒	★	★	★		◉	◉	◉	◉	◉	◉				◉	◓	◓
Power Equipment	◓	◓	◉	◉	◉	★	◉	◓	★	★	★		◓	◓	◓	◉	◉	◉				◓	◉	◓
Audio System	●	○	○	◓	◓	★	○	◒	★	★	★		◓	○	◓	◓	◓	◓				◉	◓	◉
USED-CAR VERDICTS	◓	◓	◉	○	◓	★	◓	◓	★	★	★		◉	◉	◉	◉	◉	◉				◉	◉	◉
NEW-CAR PREDICTION	Better than avg. ◓						Discontinued						Much better than avg. ◉						Much better than avg. ◉					

TROUBLE SPOTS	Toyota Prius Plug-in Hybrid						Toyota Prius V						Toyota RAV4 (4-cyl.)						Toyota RAV4 (V6)					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major				◉	◉	★				◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉		
Engine, Minor				◉	◉	★				◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉		
Engine Cooling				◉	◉	★				◉	◉	◉	◓	◉	◉	◉	◉	◉	○	◉	◉	◉		
Trans., Major				◉	◉	★				◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉		
Trans., Minor				◉	◉	★				◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉		
Drive System				◉	◉	★				◉	◉	◉	○	◓	◉	◉	◉	◉	◒	◓	◉	◉		
Fuel System				◉	◉	★				◉	◉	◉	◓	◓	◓	◉	◉	◉	◓	◓	◓	◉		
Electrical				○	◓	★				◓	◉	◉	◓	◓	◓	◓	◉	◉	◓	◓	○	◓		
Climate System				◉	◉	★				◉	◉	◉	◉	◓	◉	◉	◉	◉	◉	◉	◉	◉		
Suspension				◉	◉	★				◉	◉	◉	○	○	◓	◉	◉	◉	○	○	◓	◉		
Brakes				◉	◉	★				◒	○	◉	◒	○	○	◒	◉	◉	○	○	○	◒		
Paint/Trim				◉	◉	★				◉	◉	◉	◉	◓	◉	◉	◉	◉	○	◓	◓	◉		
Body Integrity				◓	◉	★				◓	◓	◉	◓	◓	○	◓	◒	◓	○	○	◓	◓		
Body Hardware				◉	◉	★				◉	◉	◉	◉	◉	◉	◉	◓	◓	◉	◉	◓	◓		
Power Equipment				◉	◉	★				◉	◉	◉	◓	◉	◓	◉	◉	◉	◓	◓	◉	◓		
Audio System				◒	○	★				○	○	○	◓	○	○	◓	◓	◒	○	○	○	◓		
USED-CAR VERDICTS				◉	◉	★				◉	◉	◉	◓	◓	◉	◉	◓	◓	◓	◓	◓	◉		
NEW-CAR PREDICTION	Much better than avg. ◉						Much better than avg. ◉						Better than avg. ◓						Discontinued					

TROUBLE SPOTS	Toyota Sequoia						Toyota Sienna (AWD)						Toyota Sienna (FWD)						Toyota Tacoma (V6, 2WD)					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major		◉	◉	◉	◉	★	★	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉
Engine, Minor		◓	◓	◉	◉	★	★	◓	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉	◓	◓	◓	◉
Engine Cooling		◉	◉	◉	◉	★	★	◉	◉	◉	◉	◉	◓	◉	◉	◉	◉	◉	◉	◉	◉	◓	◉	◉
Trans., Major		◉	◉	◉	◉	★	★	◉	◉	◉	◉	◉	◉	◓	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉
Trans., Minor		◉	◉	◉	◉	★	★	◉	◉	◉	◉	◉	◓	◉	◉	◉	◉	◉	◒	◉	◓	◉	◉	◉
Drive System		◓	◓	◉	◉	★	★	◓	◉	◉	◉	◉	◓	◉	◉	◉	◉	◉	◓	○	◓	◉	◉	
Fuel System		◓	◓	◉	◓	★	★	◓	◉	◉	◉	◉	◓	◓	◉	◉	◉	◉	◉	◉	◉	◉	◉	◉
Electrical		◉	◓	◓	◓	★	★	●	◓	◉	◓	◉	◓	◓	◉	◓	◉	◉	◉	◓	◓	◓	◉	◉
Climate System		◓	◉	◉	◓	★	★	◒	◉	◉	◉	◉	◒	◓	◓	◉	◉	◉	◓	●	◒	◓	◉	◉
Suspension		◓	◓	◓	◉	★	★	◓	◓	◉	◉	◉	○	◓	◓	◉	◉	◉	◓	◓	◉	◉	◉	◉
Brakes		◒	◒	◓	◉	★	★	◒	◒	○	○	◉	○	○	◓	◓	◉	◉	◉	○	○	●	◒	◉
Paint/Trim		○	○	○	◓	★	★	◒	◒	◓	◓	◉	○	○	○	◓	◉	◉	◓	○	◓	◓	◓	◉
Body Integrity		◓	◓	◓	◒	★	★	○	●	●	●	◓	○	○	○	○	○	◓	◓	○	◒	◓	◒	◓
Body Hardware		◓	○	○	○	★	★	◒	●	●	●	○	○	○	●	◒	◓	◉	◓	○	○	◓	◓	◓
Power Equipment		◓	◉	◉	○	★	★	●	○	◓	◉	◉	◉	◓	○	◉	◉	◉	○	○	◉	◉	◉	◉
Audio System		○	●	◓	◉	★	★	○	○	◓	○	◒	○	◓	◓	◓	◓	◉	○	○	◓	◉	◓	◓
USED-CAR VERDICTS		◓	◓	◓	◓	★	★	○	○	◓	○	○	◓	◓	◓	◉	◉	◉	◉	◓	◓	◓	◉	◓
NEW-CAR PREDICTION	Better than avg. ◓						Better than avg. ◓						Much better than avg. ◉						Better than avg. ◓					

● Better ◒ ○ Avg. ◓ ● Worse

TROUBLE SPOTS	Toyota Tacoma (V6, 4WD)						Toyota Tundra (V8, 2WD)						Toyota Tundra (V8, 4WD)						Toyota Venza (4-cyl.)						Toyota Venza (V6)						Toyota Yaris						Volkswagen Beetle, New Beetle (turbo)						Volkswagen CC					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	●	●	●	●	●	●	★	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	★	●	●	●	●	●	●	●	●	★	●	●	●				●	●	●	●	●	●	★
Engine, Minor	●	●	◒	●	●	●	★	●	●	●	●	●	●	●	◒	●	●	●	◒	●	●	●	●	★	●	●	●	●	●	●	◒	●	★	●	●	★				●	●	★	○	●	★	●	●	★
Engine Cooling	●	●	●	●	●	●	★	●	●	●	●	●	◒	◒	●	●	●	●	●	◒	●	●	●	★	◒	◒	●	●	●	●	◒	●	★	●	●	★				●	●	★	○	○	★	◒	●	★
Trans., Major	●	●	●	●	●	●	★	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	★	●	●	●	●	●	●	●	●	★	●	●	★				●	●	★	●	◒	★	●	●	★
Trans., Minor	●	◒	●	●	●	●	★	○	●	◒	●	●	○	●	●	●	●	●	●	●	●	●	●	★	●	●	●	●	●	●	●	●	★	●	●	★				●	●	★	●	○	★	●	◒	★
Drive System	○	◒	◒	○	●	●	★	◒	●	●	●	●	●	○	○	◒	●	●	◒	○	●	●	●	★	○	◒	●	●	●	●	●	●	★	●	●	★				●	◒	★	●	◒	★	●	●	★
Fuel System	●	●	◒	●	●	●	★	◒	●	●	●	●	●	○	●	◒	○	○	●	●	◒	◒	●	★	◒	◒	●	●	●	●	◒	●	★	●	●	★				●	◒	★	●	●	★	●	◒	★
Electrical	◒	●	○	●	●	●	★	●	●	●	●	●	●	●	●	◒	●	●	●	◒	◒	◒	●	★	◒	◒	◒	●	●	●	○	●	★	◒	●	★				◒	◒	★	◒	●	★	○	○	★
Climate System	◒	●	○	●	●	◒	★	●	●	●	●	●	●	◒	●	●	●	●	◒	●	◒	●	◒	★	●	●	●	●	◒	●	●	●	★	◒	●	★				◒	◒	★	◒	◒	★	●	◒	★
Suspension	○	◒	◒	◒	●	◒	★	◒	◒	○	●	●	◒	◒	◒	●	●	●	◒	●	●	◒	●	★	○	○	●	●	●	●	●	◒	★	●	●	★				●	●	★	○	○	★	●	●	★
Brakes	◒	◒	○	◒	○	●	★	◒	◒	●	●	●	◒	◒	◒	●	●	●	◒	◒	●	○	●	★	◒	○	●	●	●	●	○	◒	★	●	●	★				●	●	★	◒	●	★	◒	○	★
Paint/Trim	◒	○	○	◒	◒	●	★	◒	○	◒	◒	◒	●	◒	●	●	●	●	○	◒	○	○	◒	★	◒	●	●	○	●	●	●	○	★	●	●	★				●	●	★	○	○	★	●	●	★
Body Integrity	◒	○	○	○	●	○	★	●	◒	●	●	◒	●	●	◒	●	●	◒	◒	○	○	◒	◒	★	◒	◒	○	○	◒	●	◒	○	★	○	●	★				○	●	★	◒	○	★	●	●	★
Body Hardware	◒	◒	◒	●	◒	●	★	●	●	●	●	●	◒	●	●	●	●	●	●	◒	◒	●	○	★	◒	◒	◒	◒	◒	●	◒	◒	★	●	●	★				●	●	★	○	○	★	◒	◒	★
Power Equipment	◒	●	◒	●	●	●	★	●	●	◒	●	●	●	◒	●	●	●	●	●	◒	●	●	●	★	●	◒	◒	◒	●	●	●	●	★	◒	●	★				◒	◒	★	◒	○	★	◒	◒	★
Audio System	◒	○	◒	◒	◒	◒	★	◒	●	●	●	◒	○	◒	●	◒	◒	◒	●	●	◒	◒	○	★	◒	◒	●	●	●	○	●	◒	★	●	●	★				○	●	★	◒	○	★	◒	◒	★
USED-CAR VERDICTS	◒	◒	◒	◒	○	○	★	●	●	●	●	◒	◒	◒	◒	◒	◒	●	●	◒	●	●	●	★	◒	◒	●	●	●	●	◒	●	★	●	●	★				○	◒	★	◒	◒	★	◒	◒	★
NEW-CAR PREDICTION	Average ○						Much better than avg. ●						Better than avg. ◒						Much better than avg. ●						Much better than avg. ●						Much better than avg. ●						NA						Much worse than avg. ●					

TROUBLE SPOTS	Volkswagen Eos						Volkswagen GTI						Volkswagen Golf TDI						Volkswagen Golf, Rabbit						Volkswagen Jetta Sedan (4-cyl., 5-cyl.)						Volkswagen Jetta Sedan TDI						Volkswagen Jetta Wagon TDI						Volkswagen Passat (4-cyl.)					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major	●	●	★	◒	●	★	★	●	◒	●	●	★		●	●	●	●	●	◒	●	●	●	●	★	◒	●	●	●	●	★	◒	○	●	●	●	●	◒	◒	●	●	●	●	●	●	○				●
Engine, Minor	◒	●	★	◒	●	★	★	◒	○	◒	●	★		◒	●	●	●	●	○	●	○	●	●	★	◒	◒	●	●	●	★	◒	●	●	◒	●	●	●	●	◒	●	●	●	●	●	○				●
Engine Cooling	●	●	★	●	●	★	★	◒	●	●	●	★		◒	●	●	●	●	◒	●	●	◒	●	★	◒	●	●	●	●	★	◒	●	◒	●	●	●	●	●	●	●	●	●	●	○	●				●
Trans., Major	○	○	★	◒	●	★	★	◒	○	●	●	★		◒	●	●	●	●	●	●	●	●	●	★	●	◒	●	●	●	★	◒	●	●	●	◒	●	●	●	●	●	●	●	●	●	○				●
Trans., Minor	○	◒	★	○	●	★	★	●	○	◒	●	★		●	◒	●	●	●	○	●	●	●	●	★	●	●	○	●	●	★	○	●	●	●	●	◒	●	◒	○	●	●	●	●	○				●
Drive System	○	○	★	●	●	★	★	●	◒	●	●	★		●	●	●	●	●	●	●	◒	●	●	★	◒	●	●	●	●	★	◒	●	●	●	●	●	◒	●	●	●	●	●	●	●				●
Fuel System	○	◒	★	●	●	★	★	●	●	●	●	★		●	●	●	◒	○	◒	◒	◒	○	●	★	○	◒	◒	○	◒	★	●	●	●	◒	◒	●	●	●	●	●	●	●	●	●				●
Electrical	●	●	★	●	◒	★	★	○	●	◒	◒	★		◒	◒	○	◒	◒	○	◒	○	●	●	★	○	○	○	○	●	★	○	◒	◒	○	●	●	◒	◒	○	○	◒	◒	●	●	○				●
Climate System	◒	●	★	◒	●	★	★	◒	◒	○	◒	★		○	◒	●	●	◒	◒	◒	○	●	●	★	○	○	◒	◒	●	★	○	●	◒	○	●	◒	◒	●	●	●	●	●	●	●				●
Suspension	●	○	★	●	●	★	★	●	●	●	●	★		●	●	●	●	●	●	●	○	◒	●	★	●	◒	●	●	●	★	◒	●	●	●	●	●	○	●	●	●	●	●	●	○				●
Brakes	◒	●	★	●	●	★	★	◒	○	●	●	★		◒	●	●	●	●	◒	●	◒	●	●	★	○	○	◒	●	●	★	●	●	●	●	●	●	◒	◒	●	●	●	●	●	○	◒				●
Paint/Trim	○	●	★	○	●	★	★	○	●	◒	○	★		◒	●	●	●	●	●	●	●	●	●	★	◒	◒	●	◒	●	★	◒	◒	◒	◒	●	●	○	●	◒	◒	◒	●	●	○				●
Body Integrity	●	◒	★	●	◒	★	★	◒	◒	◒	◒	★		◒	●	○	○	●	○	◒	○	○	●	★	◒	◒	●	◒	◒	★	◒	◒	◒	◒	○	○	●	○	○	○	◒	◒	◒	○				●
Body Hardware	◒	◒	★	●	●	★	★	◒	○	◒	●	★		○	◒	○	○	○	●	○	◒	○	●	★	○	◒	◒	○	○	○	◒	○	○	○	○	●	●	●	◒	○	○	○	○	○				●
Power Equipment	●	◒	★	◒	●	★	★	◒	○	◒	◒	★		○	◒	◒	◒	◒	●	◒	○	◒	●	★	○	◒	●	○	●	★	○	●	◒	○	◒	◒	○	◒	◒	◒	◒	◒	●	○				●
Audio System	◒	●	★	●	●	★	★	○	◒	◒	◒	★		●	◒	○	●	●	◒	◒	○	○	●	★	◒	○	○	◒	◒	★	○	●	◒	○	●	○	●	●	◒	●	○	○	◒	○	○				●
USED-CAR VERDICTS	○	○	★	◒	●	★	★	○	●	●	◒	★		○	◒	◒	○	○	◒	◒	◒	○	●	★	◒	◒	◒	◒	◒	★	○	○	○	○	○	◒	○	○	○	○	○	○	◒	◒				●
NEW-CAR PREDICTION	Average ○						New						New						New						NA						Average ○						Average ○						Much better than avg. ●					

TROUBLE SPOTS	Volkswagen Passat TDI						Volkswagen Tiguan						Volkswagen Touareg						Volvo C70						Volvo S60 (5-cyl., 6-cyl.)						Volvo XC60						Volvo XC70						Volvo XC90					
	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14	'09	'10	'11	'12	'13	'14
Engine, Major				◒	○	●	●	●	○	●	●	●	★	★	★	●	●	★	★	★	●	●	★		★		★	●	●	●		○	◒	●	●	●	●	●	●	◒	●	●	★	★	●	○	★	★	★
Engine, Minor				●	●	●	●	●	◒	●	●	●	★	★	★	◒	●	★	★	★	●	●	★		★		★	●	●	●		○	◒	●	●	●	●	○	◒	●	◒	●	★	★	◒	●	★	★	★
Engine Cooling				●	●	●	●	○	○	◒	●	◒	★	★	★	●	●	★	★	★	●	●	★		★		★	●	●	●		●	●	●	●	●	●	●	◒	●	◒	●	★	★	●	●	★	★	★
Trans., Major				●	●	●	●	●	●	●	●	●	★	★	★	●	●	★	★	★	●	●	★		★		★	●	●	●		●	●	●	●	●	●	●	●	●	●	●	★	★	●	●	★	★	★
Trans., Minor				●	●	●	◒	●	●	◒	●	●	★	★	★	●	◒	★	★	★	●	●	★		★		★	●	◒	●		●	●	●	●	◒	●	●	◒	◒	◒	●	★	★	●	◒	★	★	★
Drive System				●	●	●	●	○	◒	●	●	◒	★	★	★	●	●	★	★	★	●	●	★		★		★	●	●	●		◒	●	●	●	●	●	●	◒	●	●	●	★	★	●	●	★	★	★
Fuel System				●	◒	◒	●	●	●	●	◒	◒	★	★	★	●	○	★	★	★	◒	●	★		★		★	◒	●	●		◒	◒	◒	●	◒	●	●	◒	◒	◒	●	★	★	●	●	★	★	★
Electrical				●	●	●	●	○	●	◒	○	●	★	★	★	●	●	★	★	★	●	●	★		★		★	●	◒	○		●	◒	○	●	●	○	○	◒	○	●	★	★	★	○	●	★	★	★
Climate System				●	●	●	◒	◒	◒	◒	◒	●	★	★	★	●	●	★	★	★	●	●	★		★		★	○	●	●		●	◒	◒	◒	◒	◒	●	●	●	◒	◒	★	★	○	○	★	★	★
Suspension				◒	●	●	○	○	◒	●	●	●	★	★	★	●	◒	★	★	★	●	●	★		★		★	●	●	●		○	○	●	◒	◒	●	◒	◒	●	◒	◒	★	★	◒	●	★	★	★
Brakes				◒	●	●	○	○	●	○	●	●	★	★	★	◒	●	★	★	★	●	●	★		★		★	◒	◒	◒		◒	○	◒	◒	◒	◒	○	●	◒	◒	◒	★	★	○	○	★	★	★
Paint/Trim				●	◒	●	●	●	◒	●	●	●	★	★	★	◒	●	★	★	★	○	●	★		★		★	○	○	●		◒	◒	◒	◒	●	●	●	◒	◒	●	●	★	★	●	○	★	★	★
Body Integrity				●	●	●	●	○	●	◒	○	◒	★	★	★	◒	○	★	★	★	●	◒	★		★		★	○	○	○		◒	○	○	○	○	●	●	●	◒	◒	◒	★	★	◒	◒	★	★	★
Body Hardware				○	◒	◒	○	◒	○	○	◒	◒	★	★	★	●	○	★	★	★	○	●	★		★		★	◒	○	◒		◒	●	●	●	○	○	○	◒	◒	●	★	★	◒	◒	★	★	★
Power Equipment				○	●	●	●	●	●	◒	●	●	★	★	★	◒	◒	★	★	★	◒	◒	★		★		★	◒	○	◒		◒	●	◒	○	●	◒	◒	●	○	●	★	★	◒	●	★	★	★	★
Audio System				○	◒	●	●	●	◒	○	◒	◒	★	★	★	◒	○	★	★	★	◒	●	★		★		★	○	◒	◒		◒	○	◒	○	◒	○	○	○	●	◒	●	★	★	◒	◒	★	★	★
USED-CAR VERDICTS				○	◒	○	●	●	◒	○	○	○	★	★	★	◒	○	★	★	★	○	○	★		★		★	◒	○	◒		○	○	○	○	○	●	○	○	◒	◒	●	★	★	◒	◒	★	★	★
NEW-CAR PREDICTION	Average ○						Average ○						Average ○						Discontinued						Better than avg. ◒						Average ○						Average ○						New					

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