1 The second part of an email address is:
   a) mail server host name
   b) account identification
   c) user name
   d) user password
   e) none of the above

2 Which of the following is true
   a) e-mail addresses can be used to uniquely identify individuals (one to one)
   b) e-mail accounts are generally limited to 1 per household
   c) an e-mail address identifies merely an account on a mail server
   d) an e-mail address is an accurate indication of the user’s location
   e) none of the above

3 Which of the following is good e-mail etiquette
   a) ALL CAPS MAKES YOUR EMAIL EASIER TO READ
   b) neva mind spelin nuone elze gonnu read this
   c) treat an email like any other business communication
   d) never hesitate to retaliate against unpleasant messages
   e) none of the above

4 Which of the following is true?
   a) Attachments reach their destination via a connection parallel to that of the message
   b) Attachments remain on the mail server to ease congestion on the client side
   c) Attachments travel to the client as an integral part of the actual message
   d) Attachments need no decoding on the client side, this is the server’s responsibility
   e) none of the above

5 Which of the following protocols is used to transfer e-mail from clients to mail servers and between mail servers?
   a) IE
   b) Netscape
   c) SMTP
   d) POP
   e) none of the above

6 Which of the following is not a verb of the SMTP protocol
   a) STORE
   b) MAIL FROM:
   c) RCPT TO:
   d) DATA
   e) none of the above

7 Which of the following port numbers is used by SMTP?
   a) 20
   b) 25
   c) 110
   d) 80
   e) none of the above

8 Does POP apply user authentication?
   a) yes
   b) no
   c) a weird quantum superposition of the two

9 A user wishes to manage his email message on the mail server rather than on a local machine. Which e-mail protocol is most appropriate?
   a) IMAP
   b) POP
   c) FTP
   d) This is impossible. None of the above.

10 Mailing lists rely on the following protocol
    a) Mailing List Protocol (MLP)
    b) Message Distribution Protocol (MDP)
    c) Universal Messaging Service Protocol (UMSP)
    d) None of the above

11 Newsgroups can best be described as
    a) Public forums intended and built for the distribution of international news
    b) A distributed user to user messaging system
    c) A more secure alternative to email
    d) An affiliate of CNN
    e) None of the above make a good description of newsgroups

12 To access newsgroups you need
    a) An internet connection
    b) A news client
    c) Access to a news server
    d) All of the above
13 What’s an FAQ?
   a) Frequently Asked Questions: list of frequently
      asked questions and answers
   b) Free Access Query: service which answers user
      queries on news groups
   c) Protocol for newsgroup communication
   d) Foreign Access Quota: a quota imposed on
      newsgroup participants
   e) None of the above

14 I wish to create a new newsgroup but want to
   avoid a public voting procedure. Which
   subject hierarchy should I select?
   a) comp.alternative
   b) rec.anarchist.tendencies
   c) msn.free.all
   d) alt.*
   e) None of the above

15 All newsgroup content is managed and
   distributed by a single, large newsgroup
   server run by NSFnet
   a) False
   b) True
   c) Only true for main subject hierarchies, e.g. comp
      and rec.
   d) True, if the newsgroup relies on NNTP (NSF News
      Transfer Protocol)
   e) None of the above

16 Which of the following best describes FTP?
   a) Protocol for communication of error (“Fault”) 
      messages
   b) Protocol for the exchange of attachments to email
      message
   c) Protocol for transfer of files from local to remote
      hosts and vice versa
   d) None of the above

17 When we say FTP is an out-of-band protocol
   this means:
   a) It does not use TCP/IP
   b) It operates on a different radio frequency than other
      internet protocols use
   c) It uses separate connections for control 
      messages and data transfer
   d) None of the above

18 Hypertext can best be described as
   a) System for non-linear text
   b) Pages that integrate multimedia content
   c) An 1960s system for WYSIWYG text authoring
   d) All of the above

19 The relationship between Gopher and the
   WWW can best be described as
   a) There is essentially no difference: they do the exact
      same thing
   b) The WWW lay the foundation for an explosion in
      the number of Gopher servers
   c) Gopher is a hierarchical, menu-based precursor 
      to the WWW but was overtaken by it and made 
      obsolete
   d) None of the above

20 URLs consist of the following parts
   a) Scheme/Protocol, hostname, path and filename
   b) IP number, path, filename
   c) User account, server, path and file name
   d) Protocol, path, and filename
   e) None of the above